

Agenda

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Rising technologies for marketers to watch

2023 GLOBAL MARKETING TRENDS

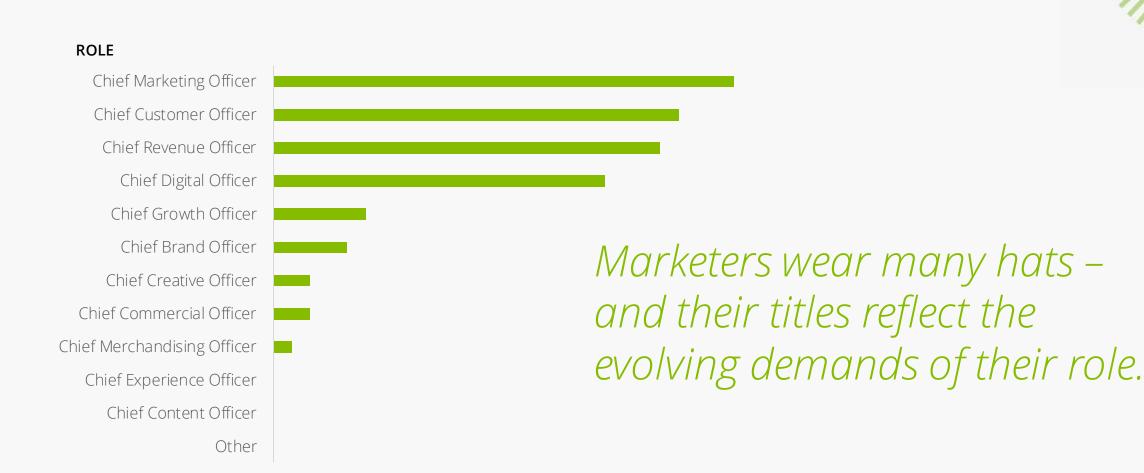
We surveyed **1,015 global executives** including **100 Swiss executives** to better understand how top brands are meeting the needs of today's customers.

n = 1015

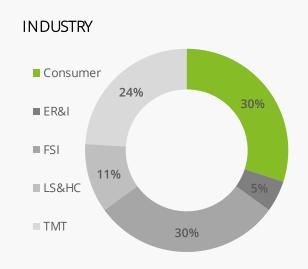
Source: Deloitte Global Marketing Trends Executive survey, June 2022

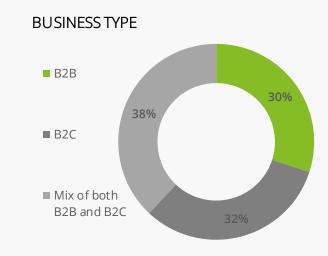
The 100 Swiss Respondents | Role



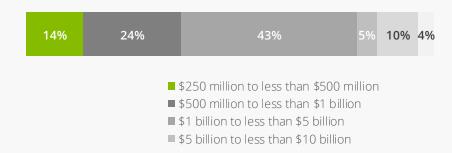


The 100 Swiss Respondents | Demographics



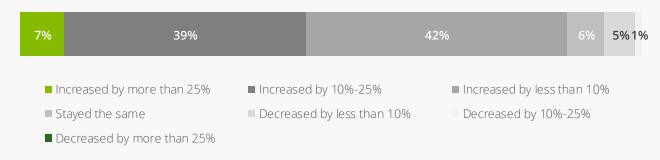


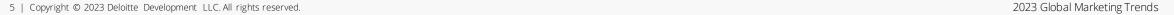
ANNUAL REVENUE



Base: Switzerland (n=100)

ANNUAL GROWTH RATE





Brands answer economic instability with marketing investments

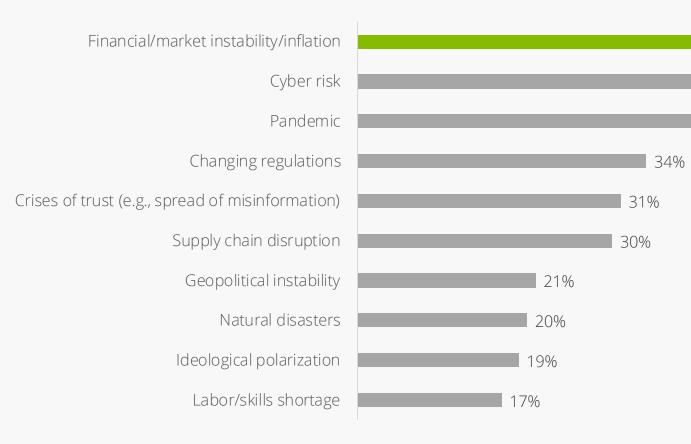
Financial uncertainty such as inflation, supply issues and a looming recession is the top-of-mind concern for brands globally. Rather than cost cutting, brands surveyed are planning to weather financial uncertainty with marketing investments.

Globally, the top three strategies include:

- Accelerating to new digital platforms/technologies
- Expanding into new markets, segments, and geographies
- Implementing systems (such as AI) to create greater customer personalization

Top External Challenges | Switzerland

ALL INDUSTRIES



Swiss companies join the rest of the world in citing financial uncertainty as their top concern.

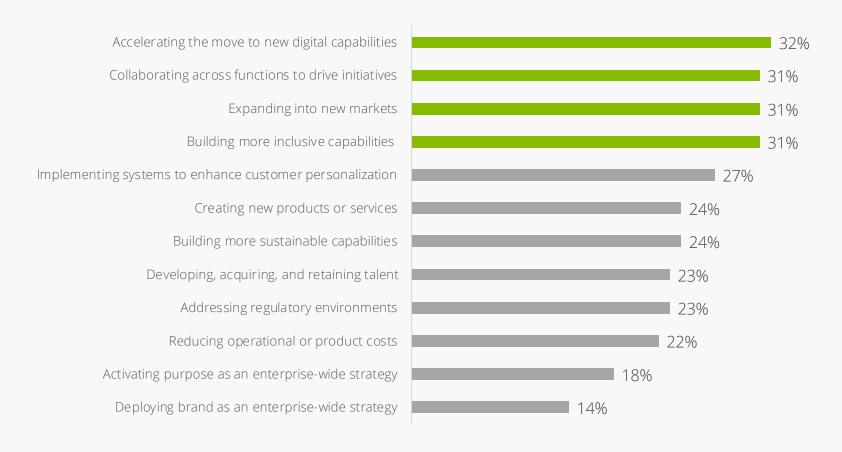
46%

41%

41%

Top Priorities | Switzerland





As with global results, accelerating the move to new digital technologies is the #1 priority.

Swiss marketers prioritize collaborating with other business functions at #2.

Expanding into new markets, segments, or geographies and building more inclusive capabilities round out the top priorities.

Base: Switzerland (n=100)

Chief marketing officers drive growth through internal sustainability efforts

Leading by example

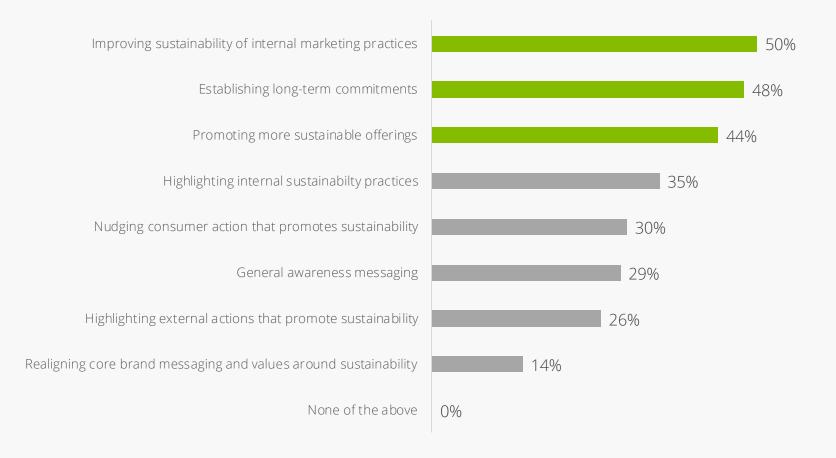
While there are many potential approaches to sustainability, **brands surveyed are concentrating their efforts on shoring up the sustainability of their own internal practices**, rather than trying to influence customer behavior. These efforts not only establish an authenticity to brands' marketing initiatives but leverages heightened awareness of global uncertainties to help build a more secure, sustainable future.

Globally, the top three sustainability strategies include:

- Improving sustainability of internal marketing practices
- Promoting more sustainable product and service offerings
- Establishing long-term sustainability commitments

Top Sustainability Strategies | Switzerland

Q20. Which of the following environmental sustainability initiatives are part of your current marketing strategy?



Swiss marketers' top three priorities mirror our global results.

50% of Swiss marketers are improving internal marketing practices.

Base: Switzerland (n=100)

Creativity as a force for growth

High-growth brands surveyed are prioritizing creativity as a force for long-term growth over their low-growth counterparts. High-growth brands also place a higher priority on increased risk taking, crossfunctional collaboration, and looking to the marketing function for its most creative ideas.

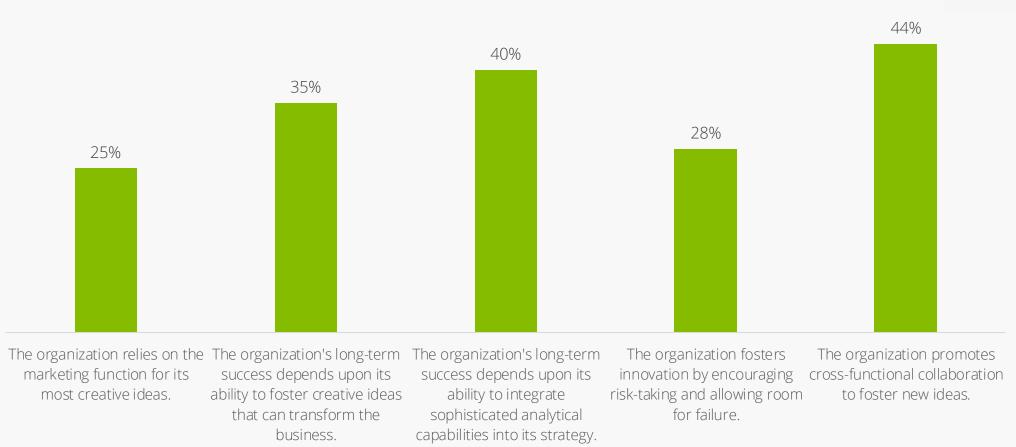
86% of respondents agree

The organization's long-term success depends upon its ability to foster creative ideas that can transform the business.

Creativity | Switzerland

Q21. Please rate your level of agreement with the following statements regarding the role of creativity in your organization: (Strongly Disagree, Disagree, Neither agree nor disagree, Agree, Strongly Agree, Not Applicable)

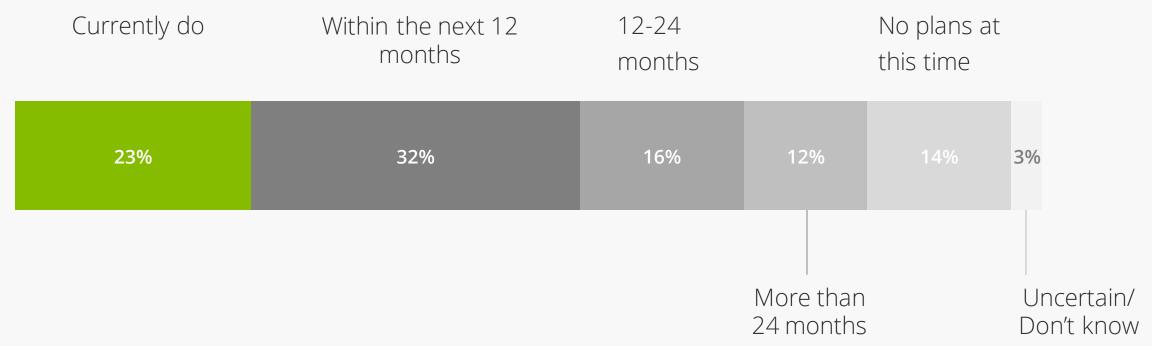
Filtered by Strongly Agree



Marketer's Timeline To Partner With Creators | Switzerland

Q12: In what timeframe, if at all, do you plan to partner with creators/influencers as part of your marketing strategy?





Base: Switzerland (n=100)

Rising technologies for marketers to watch

Which new technologies most interest marketing leaders this year—and which are likely to sustain their interest over the long term? Marketers have their eye on expanding their investment in blockchain and the metaverse.

38%
are making plans
for the metaverse
this year

41% have plans for implementing blockchain this year

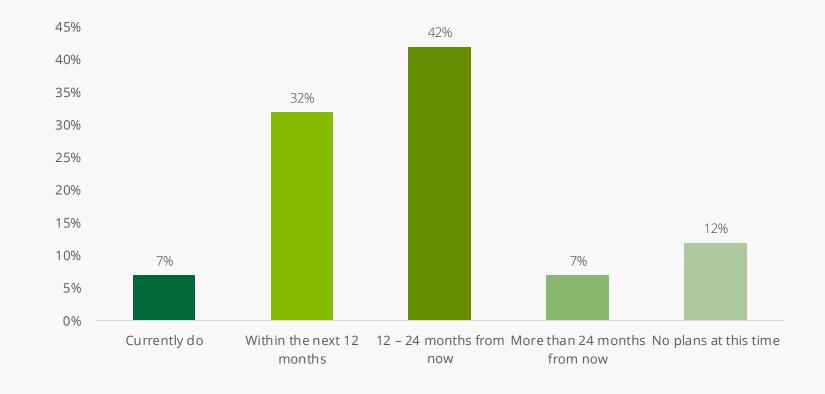
Although nascent, marketers are laying the groundwork for adoption of new technologies this year. To stay relevant, brands should consider laying out strategy that will benefit them in the long term.

(n=1015)

Marketers' Timeline For Engaging The Metaverse | Switzerland

Q11. In what timeframe, if at all, does your brand plan to actively participate within the metaverse?

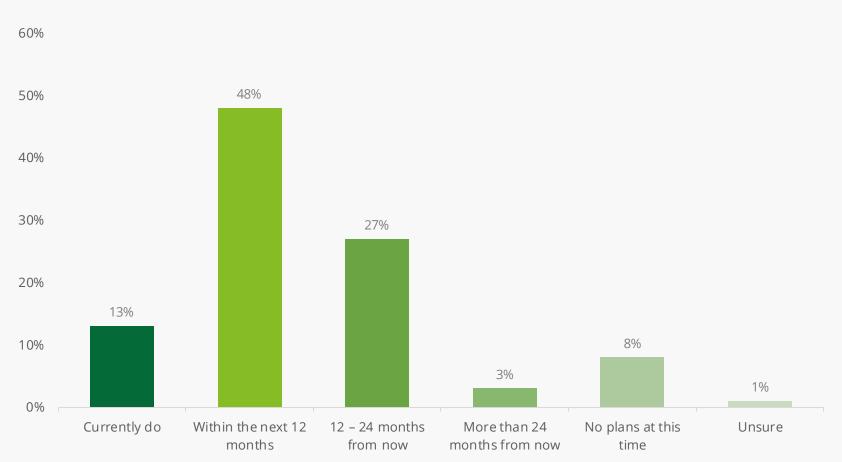




Base: Switzerland (n=100)

Blockchain Technologies | Switzerland

Q14. In what timeframe, if at all, do you plan to support your advertising strategy with blockchain technologies?





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