Restarting Operations after the Shutdown









Today's presentation is being recorded

Link to recording will be emailed to all registrants within 24 hours

Please submit questions via the Questions Panel

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Restarting <u>Operations</u> after the Shutdown





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Typical challenges we hear from companies



A complete shutdown of the entire operations and supply chain creates a completely new situation, with limited applicability of lessons learned from past ramp-ups

"How do we plan within the supply chain, knowing that for instance material transport is impeded due to border controls or closures?"

"How can we plan **customer demand** reliably?"







"How do we monitor the health of our employees, while at the same time having accurate workforce numbers to plan the production restart?"

"How do I adjust and prepare my production processes so that they consider new health requirements, but also enable me to ramp-up production again?"



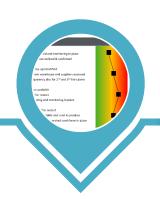


"How do I achieve visibility on the status of my suppliers knowing that they are facing the same challenges in restarting production again?"

Selected key levers to prepare the restart and ramp-up



In order to prepare the operations and supply chain for the restart and subsequent ramp-up, a few key levers need to be addressed – we provide "ready-to-deploy" solutions to do that!











Restart Diagnosis

Quick **restart readiness assessment** to identify status and risks for the restart.

Workplace Readiness & Health

Preparing workplaces and processes for the restart and establishing company-wide employee health monitoring.

Restart Simulation & Planning

Simulating restart & develop scenarios to identify risks of the network including operations, suppliers & customers.

Restart Task Force

Support stabilization of administrative and production areas and processes with designated cross-functional teams.

Supplier Risk Monitor & Tiger Teams

Assess status and risks of priority suppliers and support their restart with designated teams.



Deep Dive | Restart Diagnosis



Prior to initiate planning and subsequent execution of the operations and supply chain restart, we recommend a readiness assessment along four key dimensions: process, parts, people & plant



Heatmap based on 4P - Restart Readiness Health Check

Client example **Restart Readiness** · Ramp-up scenarios defined · Critical processes identified and monitoring in place · Roles and responsibilities defined & confirmed · Critical parts for ramp-up identified · Parts availability from warehouse and suppliers assessed **Parts** Supply chain transparency also for 2nd and 3rd tiers given · Required workforce available Workforce trained for restart · Employee health testing and monitoring in place · Infrastructure prepared for restart · Production equipment available and read to produce **Plant** · Special regulatory measures to protect workforce in place

Important considerations...

... on critical categories, such as:

- Availability of qualified staff
- Synchronization of material demand and supply
- Process stability in case of volatile volumes
- Effectively working deviation processes

... on COVID-19 specific conditions:

- Daily infection testing of employees
- Arrange shift and break planning in order to avoid large crowds
- Reduction of production volumes and thus cycle times

Deep Dive | Workplace Readiness & Health Monitor – **Production Line Adjustments**



The restart and subsequent ramp-up needs to be done under special health conditions. Significant adjustments to the value stream of the production line needs to be made to meet (legal) requirements







Ramp-up adjustments



Workstations adapted

Ensure distance of employee, because safety and health is of highest priority



Daily health checks

prior/post work shifts and centrally stored in health monitoring platform



Holistic health monitoring

with RestartNow platform as a basis for production and shift planning



Production processes

Adjust cycle times in production to account for reduced workforce

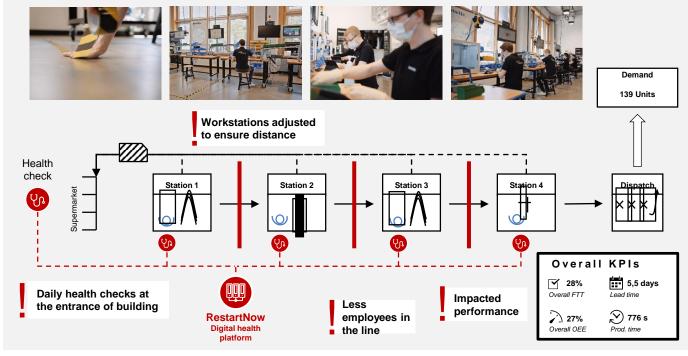


Production planning

Support optimal planning based on the current infective situation

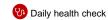














Transport

FTT - First time through

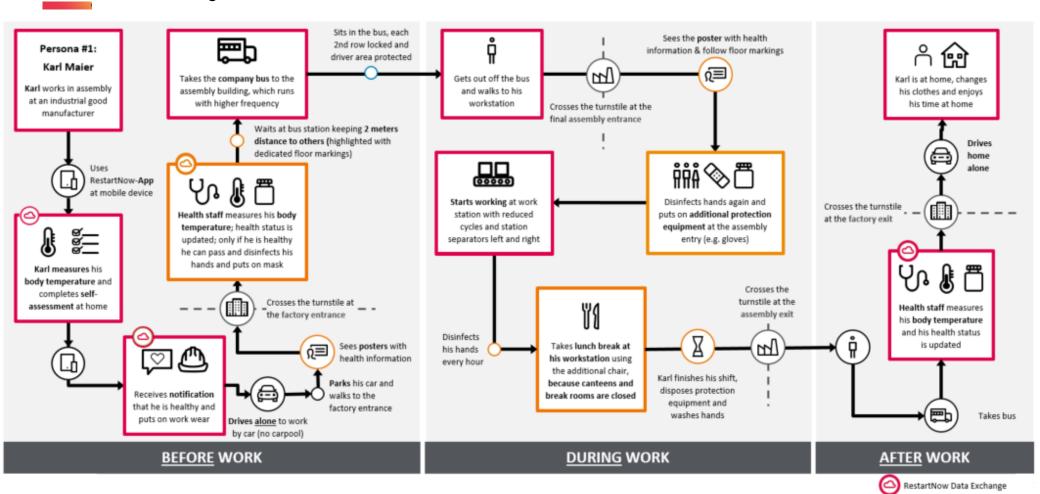
OEE - Overall equipment effectiveness

Deep Dive | Workplace Readiness & Health Monitor – New procedures for employees



Pragmatic and effective solutions are necessary to ensure the health of employees. Besides making adjustments to workers' paths into the factory and work stations in the factory, RestartNow provides holistic health management real-time



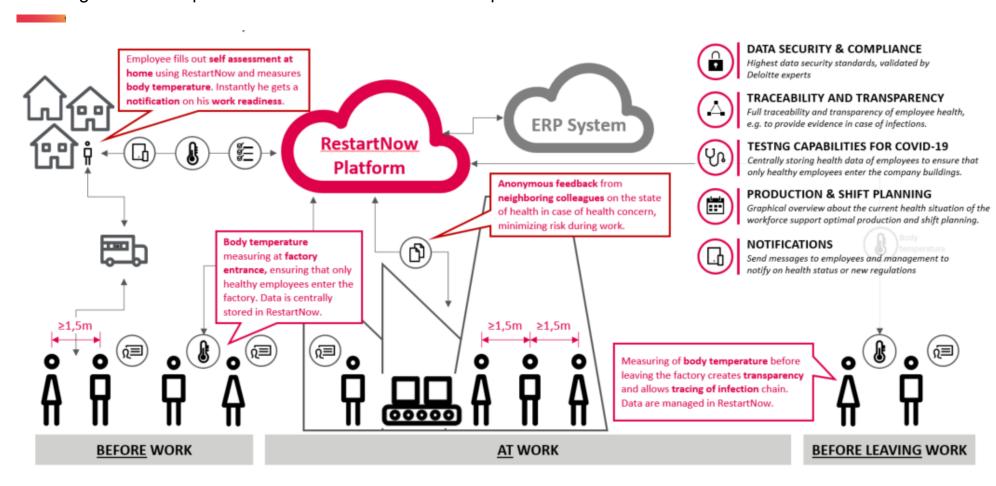


Deep Dive | Workplace Readiness & Health Monitor – **RestartNow Platform**



Keeping employees healthy is crucial and requires proper planning and execution – our integrated health platform "RestartNow!" enables companies to do that!





(🚾) Self assessment

Nudging/ Notifications

Body temperature checks

Awareness measures (e.g. posters)

Neighboring colleagues alerts based on the group of

close colleagues defined by the employee

Deep Dive | Restart Simulation and Planning (1/3)



Besides preparing for the restart on plant-level, our simulation approach defines scenarios on the overall network-level to identify potential risk areas and unpredictable events within the supply chain

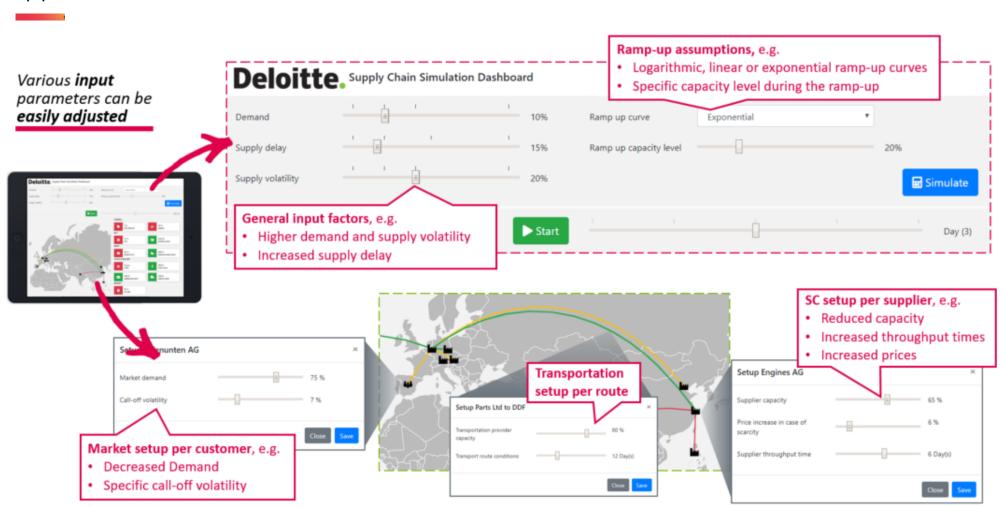




Deep Dive | Restart Simulation and Planning (2/3)



Our simulation tool can be set up fast and offers simulation capabilities to validate restart and rampup plans



Deep Dive | Restart Simulation and Planning (3/3)



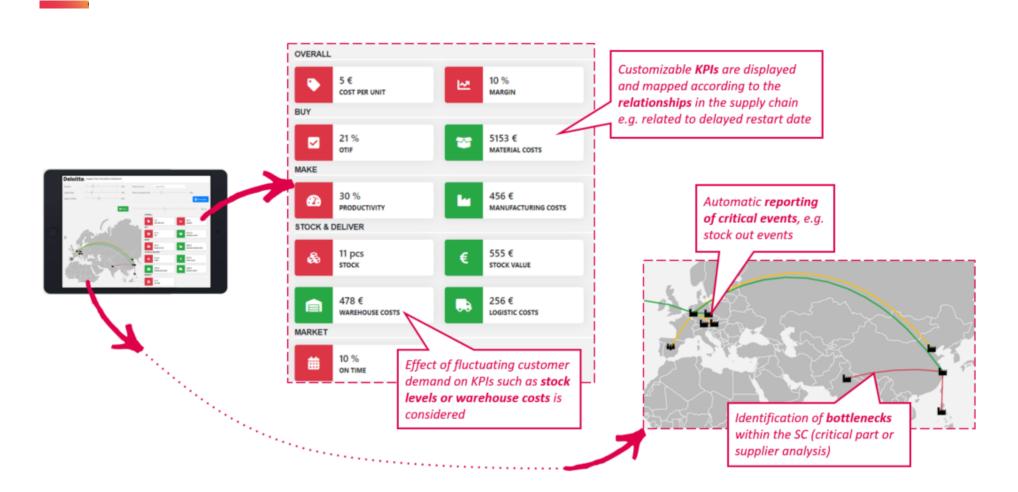
The dashboard shows key KPIs and illustrates the impact of critical events within the supply chain











Deep Dive | Restart Task Force – Overview



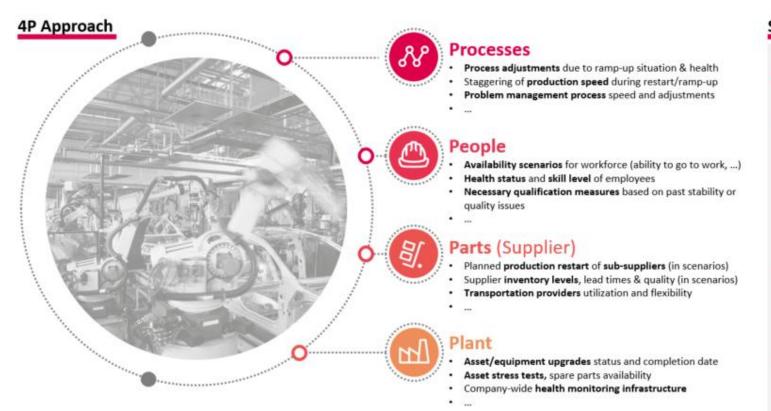
A multitude of topics and activities before and during the restart and subsequent ramp-up require full visibility on status & risks and effective cross-functional management











Select Tools / Accelerators

4P status monitoring

Monitoring tool steers readiness for the restart in 4 critical dimensions (Process, People, Parts, Plant) and provides progress transparency during the ramp-up.

Stabilization and quality status



Provides key performance metric related to production output, while focusing on the critical stabilization phase (e.g. output, rework time, defects per unit).

Ramp-up KPI cockpit



The ramp-up KPI cockpit is a top management dashboard providing daily updates on critical KPIs.

Restart/ramp-up schedules



Integrated schedules outlining detailed preparation activities as well as key quality gates during the ramp-up across all involved areas and functions and shifts

Deloitte Tool Suite for your restart and subsequent rampup (Selection)

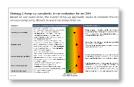


Our restart and ramp-up tool suite consists of "ready-to-deploy" approaches and tools, which are fully adaptable to remote working situations

A. RESTART DIAGNOSIS

Activities:

Quick restart readiness diagnosis to identify status and risks for the restart



B. RESTART TASK FORCE

Activities:

Deploying cross-functional task force to manage restart efforts, especially in production



C. 360° WORKING CAPITAL MONITOR

Activities:

Deploying Al-enabled 360° working capital monitor for transparency and potential optimizations



D. SUPPLIER TIGER TEAMS

Activities:

Deploying tiger teams for key suppliers to assess status/risks and support restart/ramp-up



E. PREDICTIVE QUALITY

Activities:

Analyzing quality issues and deploy predictive quality analytics to prevent failures



F. DIGITAL LEARNING FACTORY

Activities:

Deploying digital learning factory pilot to train employees for restart/rampup



G. SUPPLY CHAIN CONTROL TOWER

Activities:

Setting up real-time supply chain monitor regarding status across plants, suppliers and customers



H. RESTART SIMULATION & PLANNING

Activities:

Simulating the restart and ramp-up of the entire supply chain and develop scenarios



I. WORKPLACE READINESS & HEALTH

Activities:

Integrated digital platform to drive employee health and continuously monitor status





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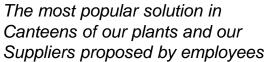
















How to <u>proactively move</u> on in such difficult situation with <u>agility</u>



SE China Covid -19 Steering Committee since Jan 25th

Chief Finance Officer SVP GSC SVP HR SVP QCS

nternal

- I.1 All Functions Fight Together
- 1.2 Learning & Wellbeing
- I.3 Plants &DCs Work-Resumption
- I.4 Agile Communications

External

- E.1 Continuous Serving Our Customers
- E.2 Partners/Customers Training
- E.3 Suppliers Work-Resumption
- E.4 Seamless Collaboration from End-to-End















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