

# ISG Index Leaderboards

October 13, 2022

 **ISG** Index™

3Q 2022

 **20th**  
**ANNIVERSARY**

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# Global Service & Technology Provider Standouts

## THE ISG 15

Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months

The Big 15  
The Building 15  
The Breakthrough 15  
The Booming 15



# Service & Technology Provider Standouts – Global



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

**Managed Services Market**

**As-a-Service Market**

	<b>The Big 15</b>		<b>The Building 15</b>		<b>The Breakthrough 15</b>		<b>The Booming 15</b>	
	<b>Revenues &gt; \$10B</b>		<b>Revenues \$3B-\$10B</b>		<b>Revenues \$1B-\$3B</b>		<b>Revenues &lt;\$1B</b>	
	Accenture Capgemini Cognizant Deloitte* DXC Technology HCL	IBM Infosys Kyndryl TCS Wipro	Amadeus Amdocs* Concentrix EPAM Systems Genpact Global Payments	OptumInsight Sabre Sitel Tech Mahindra Teleperformance T-Systems	Alten* EXL Globant LTI Mindtree	Mphasis Rackspace TELUS International Unisys WNS	ChinaSoft* Coforge* ENDAVA Ensono KPIT Technologies* L&T Technology Services	NNIT A/S Persistent Systems* Softtek Taiji Computer Corp.*
	Amazon Web Services Google	Microsoft Salesforce	Equinix Palo Alto Networks	ServiceNow	Atlassian CrowdStrike DocuSign	Snowflake Twilio	21Vianet DigitalOcean Kingsoft Cloud	MongoDB Zscaler

\* New or returning to leaderboard in 3Q22

†Provider moved tiers since previous quarter

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



# Service & Technology Provider Standouts – Americas



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
Managed Services Market	Accenture	Infosys	Amadeus	Iron Mountain*	Exela Technologies	Mphasis	Birlasoft	L&T Technology Services
	Capgemini	Kyndryl	Amdocs*	OptumInsight	EXL	Rackspace	Cendian HCM*	Mastek*
As-a-Service Market	Cognizant	NTT Data	Concentrix	Sabre	Globant	TELUS International	Coforge	Perficient, Inc.
	Deloitte	TCS	EPAM Systems	Sitel	LTI	Unisys	Ensono	Persistent Systems
	DXC Technology	Wipro	Genpact	Tech Mahindra	Mindtree	WNS*	GEP	Softtek
	HCL		Global Payments					
	Amazon Web Services	Microsoft	Equinix	ServiceNow	CrowdStrike	Snowflake Computing	CloudFlare*	Paycom
	Google	Salesforce	Palo Alto Networks	Workday	Datadog	Twilio	Elastic*	Zscaler
					RingCentral*		Mongo DB	

\* New or returning to leaderboard in 3Q22

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



# Service & Technology Provider Standouts – EMEA



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

**Managed Services Market**

**As-a-Service Market**

	<b>The Big 15</b>		<b>The Building 15</b>		<b>The Breakthrough 15</b>		<b>The Booming 15</b>	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
	Accenture	IBM	Alight Solutions*	Sitel	AKKA Modis	Rackspace	Adesso	EVO Payments*
	Atos	Infosys	Amadeus	SopraSteria	Alten	Reply	Almaviva*	GFT Technologies
	BT	Kyndryl	Bechtle	Tech Mahindra	Asseco	Unisys	Coforge	KPIT Technologies
	Capgemini	TCS	Capita	Teleperformance	EXL	WEX Inc.*	Eltel	Majorel
	Cognizant	Wipro	CGI*	TietoEVRY	LTI*	WNS Global Services	ENDAVA	NNIT A/S
	DXC Technology		EPAM Systems	T-Systems	Mindtree			
			Indra Sistemas		MITIE			
	Amazon Web Services	Microsoft	Equinix	ServiceNow*	Atlassian	Visma	CloudFlare	OVH
	Google	SAP			DocuSign		DigitalOcean	Zscaler
							MongoDB*	

\* New or returning to leaderboard in 3Q22

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# Service & Technology Provider Standouts – Asia Pacific



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
Managed Services Market	Accenture	Infosys	Amadeus	Global Payments*	CSK*	ThoughtWorks	Beyondsoft	KPIT
	Capgemini	Samsung SDS*	Amdocs	Sabre	EXL*	TTEC	ChinaSoft*	Technologies*
	DXC Technology	TCS	CGI*	Sitel	LTI	WNS	Coforge	Ssangyong I&C*
	IBM*	Wipro	Equinix	Tech Mahindra	Neusoft*		Data#3	Taiji Computer*
			Genpact					
As-a-Service Market	Alibaba*	China Telecom	Autodesk	Palo Alto Networks*	Atlassian	Twilio	21Vianet	Kingdee
	Amazon Web Services	Google	Citrix Systems*	ServiceNow	CrowdStrike	Unisys*	CloudFlare	Kingsoft Cloud
	Baidu*	Huawei	Dassault Systemes*	Workday*	Datadog	Youyou Network Technology*	DigitalOcean	MongoDB
		Microsoft			DocuSign		Elastic	Xero
					Splunk			

\* New or returning to leaderboard in 2Q22

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



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