

Knowing your contingent workforce and risks better

Increasing visibility, insights, and controls for the extended workforce

What do you know about your workforce—the people who make your business run? The COVID-19 crisis has made that question increasingly critical as some companies embrace new work arrangements, reimagine how work gets done, and rely more on the contingent workforce—all while seeking to guard against the risks from business disruption and the spread of the coronavirus.

Greater visibility into labor, safety controls, and cost management can help ensure business continuity and greater agility when it comes to addressing risk. And the need applies to all industries—especially healthcare, manufacturing, retail, construction, transportation, and service businesses. Knowing who your contingent workers are, how they interact with others, where they operate, and what resources they use are central to helping ensure health, safety, and other compliance-related needs.

A path forward

Get a clearer view into the contingent workforce with the Contingent Worker Tracking solution, powered by SAP® Fieldglass® and implemented with help from Deloitte. Contingent Worker Tracking bridges the gaps between full external worker visibility, indirect spend management, and decentralized control of the workforce. It allows you to track and manage all nontraditional workers, supporting more secure, risk-attuned, compliance-driven programs and allowing you to know the who, where, and how of your external labor needs. Contingent Worker Tracking includes functionality for:

- Mandatory health and safety screenings
- Adherence to corporate compliance policies
- Consistent asset, system, information, and onboarding /offboarding management processes
- Total workforce visibility for accurate headcount reporting and accountability
- Automated processes, integrated with internal and external systems
- Vendor management of the end-to-end contractor life cycle

Potential benefits

- Gain visibility and insights into your extended workforce and how it aligns with your organization and business objectives
- Improve enforcement of health, safety, risk, compliance, and regulatory requirements
- Enhance controls for the onboarding/offboarding and management of the contingent workforce and related processes
- Build a more resilient, future-facing, disruption-ready organization that can respond to meet changing needs

How we can help

Deloitte has extensive experience integrating SAP® solutions across the extended supply chain and the procurement/source-to-pay landscape—including third-party tools and platforms. As a leading global SAP partner, we leverage industry-specific experience to help clients realize sustainable value from their investments in SAP® Ariba®, SAP Fieldglass, and other SAP technologies. With more than 25,000 specialists focused on SAP solutions worldwide, we provide a complete set of business and technology services across industries and across the globe.

The Deloitte difference

Deloitte brings a tested methodology for creating value with the “built to evolve” Kinetic Enterprise™—an intelligent, responsive, cloud-enabled organization powered by a clean core and an inclusive ecosystem of capabilities. When you work with our team to manage the contingent workforce, you get access to Deloitte’s deep industry-specific experience—which grows daily as we help enterprise leaders across the globe reimagine *everything* and use SAP solutions to help solve complex business challenges.

Let's talk

If getting ahead of risk and improving workforce visibility are priorities for your organization, we should talk. Contact us to learn how we can help you take contingent workforce management to the next level with SAP solutions—so you can effectively address COVID-19-related challenges as well as future waves of disruption.

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