



GovConnect™ Vaccine Management

GovConnect Vaccine Management, built on Salesforce Health Cloud, provides a centralized vaccine management platform that can help federal, state, and local public health officials manage vaccine distribution at scale and expedite vaccine administration. The solution provides patient self-service and messaging to support contactless registration and communication with the public, clinic management to streamline the establishment and operation of points of dispensing (PODs) by ingesting vaccine administration data, and real-time access to vaccine inventory and immunization data to support decision-making.

FEATURES

Patient Self-service and Follow-up Reminders

Recipient-centric portals allows patients greater control over their vaccination journey via self-registration, opt-in for reminders, appointment scheduling at a convenient time and location. These features are especially important for multi-dose vaccine regimens to improve the likelihood that both doses are received.

Provider Enrollment and Vaccine Administration

Clinic experience management through provider portals provide new and existing healthcare providers with functionality to facilitate day-of vaccination logistics. Vaccinator workflows allow check-in of scheduled patients or walk-ins, pre-vaccination survey data collection, and post-vaccination monitoring.

Integration with Federal and Jurisdiction Systems

Flexible APIs can integrate in batch and real-time with other systems in the public health ecosystem to allow jurisdictions to augment their current process without needing to fully replace every legacy system, allowing for incremental modernization of processes based on priority in a crisis.

Vaccination Program Communication

Management of outreach and communication to various provider, recipient, and program stakeholders to maintain a consistent message and brand, building public trust in vaccination programs.

Capacity, Inventory, and Allocation Tracking

Consolidated views of vaccine capacity and inventory across all providers registered in the system to provide jurisdictions with an end-to-end view of where vaccines are and whether they're truly resulting in successful vaccinations.

Statewide Program Monitoring and Reporting

Structured reporting for federal stakeholders and ongoing KPIs to monitor the overall success of the vaccination program. Data can be broken down by region, jurisdiction, county, census tract, or provider to allow epidemiologists to better understand the public health impact.

BENEFITS



Offers integrated Cybersecurity and Privacy, enabled by Deloitte Cyber



Modular design allows features to integrate with existing systems while reducing duplicate entry.



Offers public health insights to guide strategy and policy through evolving vaccination guidelines



Increases operational and full situational awareness with clear reporting of data across various sources.



Provides a comprehensive view of the vaccine supply and demand



Configurable and scalable to adjust to changing guidance or regulations as more is learned about vaccine efficacy



Mobile-ready interfaces for both patients and clinics with capability for offline support.

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