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GovConnect™
Core Component Framework

GovConnect Core Component frameworks are pre-packaged accelerators built on the Salesforce platform that provide base application functionality common to local, state, and federal agencies. These components are designed to easily integrate with the business functions of an application and provide a modern, consistent user experience through human-centered design.

Updated as of December 2021.

FEATURES

Document Generation
Build document templates from existing PDF files or from scratch using in-app design tools that can be mapped to object fields to generate documents pre-populated with record data

Data Collection Framework
Configure questionnaires using drag-and-drop components to collect information from users and create object records or trigger events based on that information

Communication Hub
Send messages via multiple channels like email, in-app message, or text. Create and manage templates and pre-populate with object-specific information like name, address, etc.

Events Framework
Create and trigger workflows that track the status and sequence of different activities within a process, such as an application process, birth/adoption, or name change

Inbox
Build custom views to consolidate all objects, records, tasks, etc. that are relevant to their daily work. Configure quick actions that allow the user to complete common actions directly from their inbox

Document Management
Work together with existing content management systems to easily associate content to records in Salesforce. Custom interactions enhance the out of the box Notes and Attachment objects in Salesforce, as well as integrate with external content management platforms to provide external references directly from the record in Salesforce.

BENEFITS

Faster implementation with pre-packaged and pre-tested frameworks native to Salesforce

Agility to meet new requirements by enabling additional frameworks as needed

Modern, streamlined user experience created through Lightning layouts and pages

More efficient integrations with business-specific functions through configurable setup

Lower development and maintenance costs when frameworks are reused throughout the application

Greater interagency collaboration when frameworks are leveraged across agencies

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