



GovConnect

Child Welfare

GovConnect Child Welfare is a modular, configurable, federally compliant case management system built on Salesforce Platform designed to improve the safety and well-being of children and promote family stability through government child protection services.

FEATURES

Mandated Reporter Portal and Intake

Allows mandated reporters like teachers and medical professionals to report incidents online. Integrates efficiently with the staff portal to create intake records and initiate the pre-configured investigation workflows.

Foster Family Portal

Online portal for perspective foster parents to find resources, apply, and track their licensing progress. Allows families to manage their license compliance through self-service.

Investigation and Placement Management

Collaborative case management provides staff members with a holistic understanding of the child's situation and provides data-driven insights to guide placements and improve outcomes

Behavioral Health and Juvenile Justice

Partnerships with services that provide counseling and holistic care for children are supported by system integration that allows for collaboration and transparent case management across agencies.

Configurability and Modularity

Divides complex functions into separate, manageable, and independently deployable components with integration as needed while promoting data integrity and unified data governance.

Data Driven

Improves caseworkers' and program managers' ability to make data-driven decisions by providing incorporated data quality and data management tools that promote consistency and best practices. This results in more accurate and informed policy and practice planning.

BENEFITS



Improves cross-agency collaboration and data sharing



Increases public accessibility through multi-browser and multi-device support



Reduces cost of ownership while increasing extensibility, scalability, and maintainability of the system



Increases time spent in the field



Increases worker efficiency



Flexible modularity designed to support a rapid agile deployment project approach



Enhances usability through human-centered design approach

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