

ISG Index Leaderboards

October 13, 2022

 **ISG** Index™

3Q 2022

 **20th**
ANNIVERSARY

imagine your future®

© 2022 Information Services Group, Inc. All Rights Reserved.
Proprietary and Confidential. No part of this document may be reproduced in any form or by any electronic or mechanical means, including information storage and retrieval devices or systems, without prior written permission from Information Services Group, Inc.

Global Service & Technology Provider Standouts

THE ISG 15

Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months

The Big 15
The Building 15
The Breakthrough 15
The Booming 15



Service & Technology Provider Standouts – Global



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

Managed Services Market

As-a-Service Market

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
	Accenture	IBM	Amadeus	OptumInsight	Alten*	Mphasis	ChinaSoft*	
	Capgemini	Infosys	Amdocs*	Sabre	EXL	Rackspace	Coforge*	NNIT A/S
	Cognizant	Kyndryl	Concentrix	Sitel	Globant	TELUS International	ENDAVA	Persistent Systems*
	Deloitte*	TCS	EPAM Systems	Tech Mahindra	LTI	Unisys	Ensono	Softtek
	DXC Technology	Wipro	Genpact	Teleperformance	Mindtree	WNS	KPIT Technologies*	Taiji Computer Corp.*
	HCL		Global Payments	T-Systems			L&T Technology Services	
	Amazon Web Services	Microsoft	Equinix	ServiceNow	Atlassian	Snowflake	21Vianet	MongoDB
	Google	Salesforce	Palo Alto Networks		CrowdStrike	Twilio	DigitalOcean	Zscaler
					DocuSign		Kingsoft Cloud	

* New or returning to leaderboard in 3Q22

†Provider moved tiers since previous quarter

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



Service & Technology Provider Standouts – Americas



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
Managed Services Market	Accenture	Infosys	Amadeus	Iron Mountain*	Exela Technologies	Mphasis	Birlasoft	L&T Technology Services
	Capgemini	Kyndryl	Amdocs*	OptumInsight	EXL	Rackspace	Cendian HCM*	Mastek*
As-a-Service Market	Cognizant	NTT Data	Concentrix	Sabre	Globant	TELUS International	Coforge	Perficient, Inc.
	Deloitte	TCS	EPAM Systems	Sitel	LTI	Unisys	Ensono	Persistent Systems
	DXC Technology	Wipro	Genpact	Tech Mahindra	Mindtree	WNS*	GEP	Softtek
	HCL		Global Payments					
	Amazon Web Services	Microsoft	Equinix	ServiceNow	CrowdStrike	Snowflake Computing	CloudFlare*	Paycom
	Google	Salesforce	Palo Alto Networks	Workday	Datadog	Twilio	Elastic*	Zscaler
					RingCentral*		Mongo DB	

* New or returning to leaderboard in 3Q22

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



Service & Technology Provider Standouts – EMEA



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

Managed Services Market

As-a-Service Market

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
	Accenture	IBM	Alight Solutions*	Sitel	AKKA Modis	Rackspace	Adesso	EVO Payments*
	Atos	Infosys	Amadeus	SopraSteria	Alten	Reply	Almaviva*	GFT Technologies
	BT	Kyndryl	Bechtle	Tech Mahindra	Asseco	Unisys	Coforge	KPIT Technologies
	Capgemini	TCS	Capita	Teleperformance	EXL	WEX Inc.*	Eltel	Majorel
	Cognizant	Wipro	CGI*	TietoEVRY	LTI*	WNS Global Services	ENDAVA	NNIT A/S
	DXC Technology		EPAM Systems	T-Systems	Mindtree			
			Indra Sistemas		MITIE			
	Amazon Web Services	Microsoft	Equinix	ServiceNow*	Atlassian	Visma	CloudFlare	OVH
	Google	SAP			DocuSign		DigitalOcean	Zscaler
							MongoDB*	

* New or returning to leaderboard in 3Q22

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



Service & Technology Provider Standouts – Asia Pacific



Our ISG Contract KnowledgeBase™ is used to determine placements based on the annual value of commercial contracts awarded in the past 12 months.

	The Big 15		The Building 15		The Breakthrough 15		The Booming 15	
	Revenues > \$10B		Revenues \$3B-\$10B		Revenues \$1B-\$3B		Revenues <\$1B	
Managed Services Market	Accenture	Infosys	Amadeus	Global Payments*	CSK*	ThoughtWorks	Beyondsoft	KPIT
	Capgemini	Samsung SDS*	Amdocs	Sabre	EXL*	TTEC	ChinaSoft*	Technologies*
	DXC Technology	TCS	CGI*	Sitel	LTI	WNS	Coforge	Ssangyong I&C*
	IBM*	Wipro	Equinix	Tech Mahindra	Neusoft*		Data#3	Taiji Computer*
As-a-Service Market	Alibaba*	China Telecom	Autodesk	Palo Alto Networks*	Atlassian	Twilio	21Vianet	Kingdee
	Amazon Web Services	Google	Citrix Systems*	ServiceNow	CrowdStrike	Unisys*	CloudFlare	Kingsoft Cloud
	Baidu*	Huawei	Dassault Systemes*	Workday*	Datadog	Youyou Network Technology*	DigitalOcean	MongoDB
		Microsoft			DocuSign		Elastic	Xero
					Splunk			

* New or returning to leaderboard in 2Q22

Providers in alphabetical order; no rankings implied. Revenues sourced from D&B and individual company financial fillings.



ISG (Information Services Group) (Nasdaq: III) is a leading global technology research and advisory firm. A trusted business partner to more than 800 clients, including more than 75 of the top 100 enterprises in the world, ISG is committed to helping corporations, public sector organizations, and service and technology providers achieve operational excellence and faster growth. The firm specializes in digital transformation services, including automation, cloud and data analytics; sourcing advisory; managed governance and risk services; network carrier services; strategy and operations design; change management; market intelligence and technology research and analysis. Founded in 2006, and based in Stamford, Conn., ISG employs more than 1,300 digital-ready professionals operating in more than 20 countries—a global team known for its innovative thinking, market influence, deep industry and technology expertise, and world-class research and analytical capabilities based on the industry's most comprehensive marketplace data.

[isg-one.com](https://www.isg-one.com)