



# Digital Identity by Deloitte

From start to future.

Let Deloitte handle and run all your digital identity needs. We bring together experienced identity specialists, market-leading technology, and proven processes to provide the fastest, simplest way to implement and operate digital identity across your entire organization, today and tomorrow.



## The Challenge

Digital identity is a crucial element of a successful digital transformation. However, it is a challenge to find the scarce skilled talent, implement and integrate the right technologies, and establish leading security processes for digital identity, while keeping up with the ever-changing demands and threats of a globally connected world. A great digital identity system can ward off future challenges and protect your company's success and reputation.

## Digital Identity. Done.

Embed continuous advantage across your operating models from day one.

## How Digital Identity by Deloitte works



Identity talent



Market leading technology



Proven processes

- **Highly skilled identity engineers** who advise, implement, and operate
- **3,800+** certified identity specialists
- The scale of standardized **global Cyber Operate Delivery Centers** combined with local specialists who help you navigate your local context
- Identity governance **24/7/365**

- Complete package of **integrated technology, Software-as-a-Service (SaaS)** and **cloud-based solutions**, with leading third-party rated technical alliances
- Unified delivery of identity governance and administration, access management, and privileged access management
- Deloitte enabled approach to **Zero Trust**
- Better pricing under a **single contract**

- **Rapid transition to full operation mode** with our out-of-the-box identity security stack
- Metrics-based, **KPI-driven delivery**
- **Change management and state-of-the-art automation** implementation for consistency and reliability
- Approved by global community of identity leaders and meets **Deloitte's exacting standards for quality and innovation**

## Delivering Outcomes

Digital Identity by Deloitte runs your complete set of digital identity services in the background for you. Whether you're a public or private organization, you can rely on us to deliver the business outcomes of identity management and bring the talent and skills to operate the entire platform.

# Digital Identity by Deloitte operates it all for you.

## Faster. Smoother. Safer.

Everything you need to manage the entire identity lifecycle under one umbrella.

-  **Accelerated digital transformation**, with jumpstart kits to reach steady state quickly, for faster time to value and unnecessary spending reduced.
-  **Agile delivery**, with frameworks and accelerators such as a library of workflows and automation kits.
-  **Improved user experiences, brand affinity, and revenue** that come from providing higher levels of authentication assurance, data security, and trust.
-  **Operational and cost efficiencies** with centralized governance and automated processes for new joiners, movers, and leavers, along with secure administrative access.
-  **Enhance business control and regulatory compliance**, with real-time automated system access and associated data reports that improve governance and privacy, while reducing audit exposure

## The Deloitte Difference

When you leverage our talent to run your identity governance for you, you get the benefit of one of the world's largest identity security services with more than three decades of experience across industries.

With a turnkey approach and ability to deliver in a dramatically compressed timeframe, we make digital identity management—and your return on investment—faster, easier, safer, and more certain, so you can operate with confidence.

**#1 ranked in Security Services worldwide**  
by revenue in the Gartner® Market Share report<sup>1</sup>

1. Gartner, Market Share: Security Services, Worldwide, 2023. By Shailendra Upadhyay, Rahul Yadav, Akshita Joshi, Matt Milone, Travis Lee, 22 May 2024. Gartner does not endorse any vendor, product or service depicted in its research publications, and does not advise technology users to select only those vendors with the highest ratings or other designation. Gartner research publications consist of the opinions of Gartner's research organization and should not be construed as statements of fact. Gartner disclaims all warranties, expressed or implied, with respect to this research, including any warranties of merchantability or fitness for a particular purpose. Gartner is a registered trademark and service mark of Gartner, Inc. and/or its affiliates in the U.S. and internationally and is used herein with permission. All rights reserved.

## Get Started with Digital Identity by Deloitte

To learn more, visit [www.deloitte.com/digitalidentity](http://www.deloitte.com/digitalidentity) or contact our team today:

**Jan Vanhaecht**  
Global Digital Identity Leader  
Partner, Deloitte Belgium  
[vanhaecht@deloitte.com](mailto:vanhaecht@deloitte.com)

**Sean Koontz**  
Global Digital Identity by Deloitte Product Leader  
Managing Director, Deloitte Global  
[skoontz@deloitte.com](mailto:skoontz@deloitte.com)

### About Deloitte

Deloitte refers to one or more of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms, and their related entities (collectively, the "Deloitte organization"). DTTL (also referred to as "Deloitte Global") and each of its member firms and related entities are legally separate and independent entities, which cannot obligate or bind each other in respect of third parties. DTTL and each DTTL member firm and related entity is liable only for its own acts and omissions, and not those of each other. DTTL does not provide services to clients. Please see [www.deloitte.com/about](http://www.deloitte.com/about) to learn more. This communication contains general information only, and none of Deloitte Touche Tohmatsu Limited ("DTTL"), its global network of member firms or their related entities (collectively, the "Deloitte organization") is, by means of this communication, rendering professional advice or services. Before making any decision or taking any action that may affect your finances or your business, you should consult a qualified professional adviser. No representations, warranties or undertakings (express or implied) are given as to the accuracy or completeness of the information in this communication, and none of DTTL, its member firms, related entities, employees or agents shall be liable or responsible for any loss or damage whatsoever arising directly or indirectly in connection with any person relying on this communication. DTTL and each of its member firms, and their related entities, are legally separate and independent entities.

© 2024. For information, contact Deloitte Global.

## Digital Identity by Deloitte Services.

All your identity needs in one place.

- Identity governance and administration
- Access management
- Privileged access management
- Unified identity security services
- Service management
- Identity office

## Digital Identity by Deloitte in Action.

Due to costly in-house legacy systems, multi-vendor complexity, and siloed customer IAM systems, one insurance industry leader sought to transform its digital identity program. It selected Digital Identity by Deloitte to design, implement, and operate its enterprise IAM environment, privileged access management (PAM) and new customer IAM capabilities, moving from 5 vendors and legacy systems to a single vendor, Deloitte. The client achieved a modern security infrastructure with seamless consolidation and integration, enhanced customer experience, effective/efficient controls for audit and compliance needs, cost savings, and ongoing support for future cybersecurity and cloud capabilities.