



Deloitte Ascend™ in Action

A top health system embarks on an ERP transformation

The Challenge

An integrated academic health system, bringing together its region's top clinicians and researchers to provide world-class care, embarked on a digital transformation with Ascend and Oracle Cloud.

Deloitte and the health system worked to catalyze a transformational change through the deployment of Oracle Cloud ERP solutions that enabled leading technologies, analytical capabilities, process standardization, and premier talent management solutions.

By going live with one integrated finance, supply chain, and HR system, the health system revolutionized its employee experience, improved its financial strength, and increased the affordability and value delivered to patients, members, and the community.

The Solution

Working with the health system, Deloitte:

- Consolidated the vast network of systems into one platform to reduce complexity across the organization's 24,000+ employees
- Introduced industry-leading processes and equipped the workforce with automation; enhanced digitization as part of Oracle Cloud ERP and HCM go-live, resulting in time and cost savings
- Developed a change management playbook to sustain these capabilities beyond the project duration
- Leveraged multiple Deloitte capabilities to deliver an integrated solution spanning the finance, supply chain, human capital, security and controls, infrastructure, communications, and change management teams

The implementation included Oracle Cloud Financials, Supply Chain, Human Capital, Enterprise Performance, IaaS, PaaS, Security and Controls, Oracle Guided Learning, and Organizational Change Management services. Deloitte also provided Operate services for legacy applications.

The Impact

Working together, Deloitte and the top health system:

- Streamlined processes across finance, supply chain, and human capital to reduce operating expenses and drive efficiency through process standardization
- Developed a new consolidated global chart of accounts structure and values across the enterprise, consolidating two historically separated organizations and charts of accounts into one global structure
- Automated routine processes across the organization to eliminate manual data entry and increase time savings
- Enhanced capabilities and increased ease of use for end users through centralized transactions and elimination of boundary systems, resulting in a single source of truth



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