

Unlock the next era of insurance performance with Agentic AI



Agentic AI Blueprint for Insurance

Agentic AI represents a step change opportunity for insurers, helping improve underwriting precision, reduce claims leakage, and enhance customer engagement. Deloitte's Agentic AI Blueprint helps to enable insurers to evaluate their challenges and priorities, identify the high impact opportunities, and translate them into tailored, actionable AI blueprints, to help provide a clear and data driven pathway to measurable business value.

Imagine how an ensemble of specialized agents, working around the clock, could help enhance key business capabilities across organizations, including:



Distribution

Improved sales effectiveness and customer reach through data-driven insights and personalization.



Underwriting

Enhanced underwriting precision with AI-driven decision support and risk evaluation.



Servicing

Strengthen customer engagement and service efficiency with AI-enabled interactions and workflows.



Claims

Reduced claims leakage and enhance efficiency through automated triage and intelligent processing.

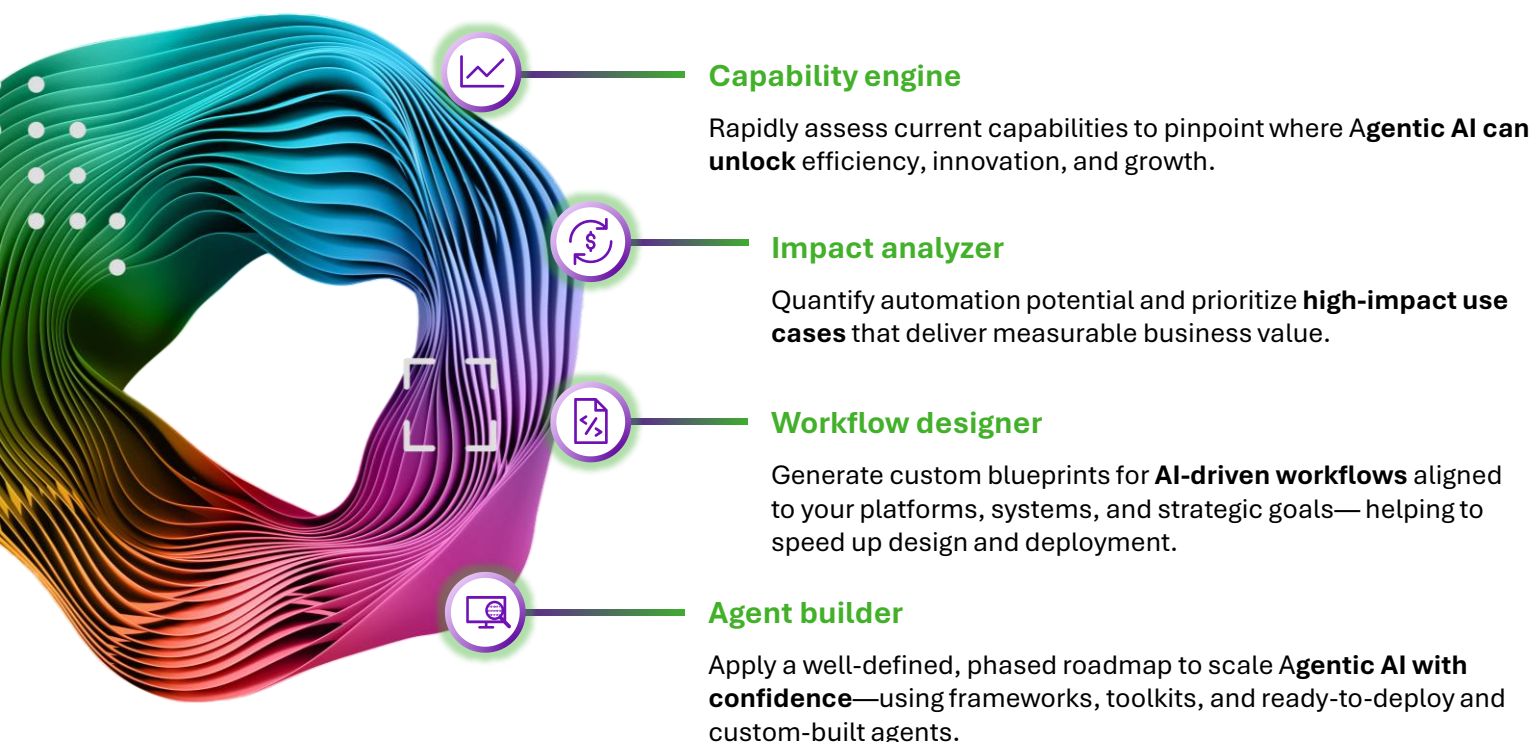
Scaling Agentic AI in insurance can be complex. With the Agentic AI Blueprint for Insurance:

- Identify high impact opportunities across underwriting, claims, servicing, and distribution through a data-driven assessment of your capabilities
- Design tailored AI blueprints and workflows aligned to your operating model, platforms, and strategic priorities
- Pilot and scale AI use cases with a structured approach, from prototyping through to deployment using ready-to-deploy and custom-built agents

Advancing Agentic AI in insurance

Deloitte's Agentic AI Blueprint for Insurance helps insurers identify the high impact opportunities across distribution, underwriting, servicing and claims, design tailored AI workflows, and deliver actionable outcomes using both ready-to-deploy and custom-built AI agents.

Key components



Get in touch



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