



# Workday Cloud Operate Services

## Introducing Operate - The next generation of business services

From cybersecurity to tax compliance, to custom application creation and ongoing development, Deloitte’s unique portfolio of Operate services allows you to perform and innovate continuously, accelerate growth, and manage risk with confidence.

### Why Workday Cloud Operate Services

Building upon a foundation of essential maintenance services, Cloud Operate focuses on achieving value-based business outcomes that enable organizations to run more efficiently and with greater agility. Deloitte has the depth of Workday experience and industry know-how to help you go beyond the fundamentals to embrace a new “operate” mindset. Deloitte’s Cloud Operate model has several distinct features for helping organizations turn managed services into an engine for value realization.

#### PROACTIVE VS. REACTIVE

- Get ahead of issues before they arise.
- Bring ideas to the business and IT team.
- Progressively reduce defects and incidents
- Identify opportunities to improve the user experience and achieve efficiencies across the business as well as within IT.



#### INDUSTRY AND FUNCTIONAL KNOW-HOW

- Address sector-specific challenges in healthcare, higher education, government, consumer products, financial services, risk/tax, and more.
- Resolve functional pain points across finance, HR, supply chain, risk, and others.

#### PERIODIC RELEASE ADOPTION

- Go beyond implementing mandatory releases.
- Maximize Workday investments by establishing a cadence for release uptake, impact analysis, regression testing and collaboration with the business.

#### CONTINUOUS INNOVATION

- Stay on the leading edge via an end-to-end, integrated delivery model and proprietary tools and accelerators.
- Keep pace with the rapid ascent of AI, including Gena, and the need for greater automation.

### Embedding Continuous Advantage

#### Health checks

Rapidly gain insights into your Workday system by assessing modules with Deloitte-certified teams, tools, and accelerators

#### Rapid Stabilization

Transition management to steady-state

#### Periodic Release Adoption

Leverage the right updates for your business, not just what is mandatory

#### Business value Enablement

Skilled teams to enhance user experience and drive business outcomes

#### Continuous Evolution

Innovative solutions enabled by AI

#### Post go-live process support

Comprehensive, ongoing administrative support for your post-go-live environment

Deloitte is a globally recognized leader in financial and human capital consulting as well as in Workday services—a powerful combination to help you transform and adapt.