



# GO ABOVE AND BEYOND WITH WORKDAY EXTEND

Address your unique business requirements by building and deploying new capabilities, apps, and solutions that run natively on Workday

If you wish your technology platform could accommodate the specific nuances of your business to a greater degree, you are not alone. Many organizations could benefit from going beyond native features and functionality, but they don't want to purchase cumbersome bolt-on solutions. As a Workday customer, you can now gain these extended capabilities without busting your budget or complicating your technology environment.

Consider the following scenarios. A healthcare provider needed to better manage its complex capital planning process that was performed offline. A large retailer sought to reduce its HR administrative

overhead and increase productivity by simplifying the way in which store managers processed internal job transfers and promotions. Lastly, a leading university required a way to streamline and automate its complicated security-request process.

What do all three of these Workday customers have in common? With the help of Deloitte and the power of Workday Extend, they were able to resolve their pain points, support their unique ways of operating, and adapt swiftly to new industry requirements—and do it all within the security and convenience of the Workday platform, no extraneous third-party applications required.

## **DEVELOP NEW BUSINESS CAPABILITIES WITH SPEED AND SIMPLICITY**

Workday Extend is a Workday technology platform that allows organizations to build and deploy new capabilities, apps, and solutions that run natively on Workday. These teams can work quickly using browser-based tools and develop with confidence having one source for data and security models.

Utilizing the power of a single Workday platform, Workday Extend delivers enterprise scale and speeds deployment. Apps developed with Workday Extend look and feel like a native Workday solution. Users can access them from their Workday home screens, dashboards, or related actions, thus simplifying access and ultimately increasing user adoption. The business functionality provided by Workday Extend apps interacts with core Workday data and processes, allowing customers to maximize their Workday investments by streamlining processes and consolidating systems within their IT environments.

## **BUILD OR BUY NEW APPS WITH DELOITTE**

Using Workday Extend, Deloitte can help organizations deploy new business capabilities for human capital management (HCM), financial management, or supply chain through two types of offerings.

- 1. As a service:** In collaboration with your business and IT teams, we can build custom Workday Extend apps to meet your distinctive requirements and resolve your unique business challenges. This may involve augmenting the capabilities of your Workday HCM, Financials, or Supply Chain solutions, and/or automating offline or third-party processes and bringing them into the Workday platform. With this offering, we bring our deep industry, functional, and Workday technical expertise to bear on creating a bespoke solution that generates business value.
- 2. Pre-built offerings:** Drawing upon our industry knowledge and global view, we have developed suites of Workday Extend apps that address challenges unique to specific sectors and functional areas. These solutions are pre-built and ready to go. Based on leading practices, they offer speed to value since they can be rapidly configured and deployed.

With either option, organizations can benefit from Deloitte's global reach and its combination of Workday technology know-how, deep industry experience, and market leadership in both finance and HR transformation. With staffing around the globe, including one of the largest pools of Workday-certified practitioners, Deloitte delivers 24/7 development, regional representation on teams, greater functional insights, and an effective blend of skills for producing business outcomes.

## **An Entrance to AI**

[Workday AI Gateway](#) within Workday Extend opens up the power of AI for developers. It enables them to build intelligent and responsible apps, which continuously learn from the highest-quality set of financial and HR data. With the Workday AI gateway, developers can leverage responsible Workday AI services such as skills extract, skills gap analysis, sentiment analysis, document intelligence, and more to automate manual processes so users can focus on higher-priority work. Workday Extend developers also have native access to best-of-breed services from technology leaders for use in building Workday Extend apps, including several AWS hyperscale technologies.

## **HARNESS THE POWER OF WORKDAY'S TOP INNOVATION PARTNER**

Whether you prefer to build or buy, you are harnessing the power of Workday's top innovation partner (based on the number of Workday Hackathon wins), whenever you choose to leverage Workday Extend in conjunction with Deloitte. The Workday Hackathon is an event in which Workday employees, alliance partners, and customers come together and build creative and innovative applications using Workday Extend, Prism, and Integrations. The Hackathon features 24 hours of designing, building, networking, collaborating—and, of course, having fun. Teams are encouraged to leverage Workday Extend to develop applications showcasing innovation and customer focus, and possessing a certain "WOW" factor. Between 2017 and 2024, Deloitte has dominated these awards, earning 12 accolades across the top three categories for best overall, most innovative, and most popular among participants.





## Inclusion Passport

As an early adopter of Workday Extend, Deloitte Ireland has built and implemented three Workday Extend apps thus far, the most prominent of which is Inclusion Passport. Featured on [Workday's Marketplace](#), Inclusion Passport enables diversity, equity, and inclusion (DEI) efforts and enhances the employee experience. The app allows employees to record their agreed ways of working, in areas such as hybrid working, personal commitments, religious beliefs, and physical and mental health. It further allows them to share this information with anyone they choose—such as a new project manager. Overall, Inclusion Passport helps people to thrive at work and develop their careers, while driving inclusive conversations, which is key to supporting hybrid and flexible workforces.

Deloitte's commitment to innovation doesn't stop there. Our Workday Extend teams frequently participate in labs and internal hackathons to come up with the next great innovation. For example, the Deloitte Idea-a-thon, which is a global, multi-technology effort, challenges teams to explore the latest trends, such as GenAI and ML. (Contact Deloitte to learn more about our catalog of innovative AI-based Extend solutions.)

### **EXPLORE COUNTLESS POSSIBILITIES**

Workday Extend makes the capabilities of the Workday platform nearly limitless. With it, you don't have to purchase best-of-breed solutions or embark on costly custom development projects to gain critical functionality that is exclusive to your business. Around the world, organizations are creating Workday Extend apps to support innovative programs and unique ways of operating, respond rapidly to urgent and unplanned events, and consolidate and streamline systems within their IT environments.

With our global reach, industry experience, and multi-disciplinary functional know-how, Deloitte can help Workday customers develop almost any use case or solve nearly any business problem by using Workday Extend. Combined with our catalog of pre-built Extend apps, we are well-equipped to accelerate your Workday transformation journeys—helping you go above and beyond with your Workday investments.

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