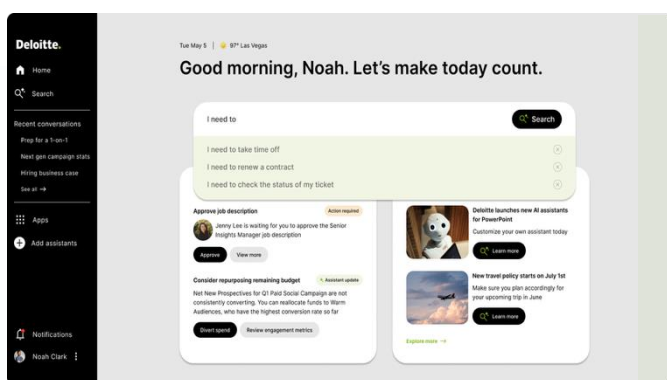


EVERY EMPLOYEE. EVERY AGENT. EVERY SYSTEM. **ONE FRONT DOOR.**

Drive real productivity, operational capacity, ROI from AI investments, and a step-change in employee experience, with ServiceNow EmployeeWorks, accelerated by Deloitte.

WHERE EMPLOYEES ASK AND WORK GETS DONE



The employee asks a question or requests an action, in plain language, in any tool, and on any device.

- ✓ Less manual effort + more efficient
- ✓ No waiting or training



WHERE EXPERIENCE MEETS EXECUTION

The employee front door receives the request, searches every system and document, and surfaces the right answer instantly.

- ✓ Personalized results
- ✓ Context-aware answers



The autonomous workflow engine turns employee intent into secure, governed, end-to-end action through AI-powered workflows.

- ✓ Auditable and compliant
- ✓ Real-time execution

IMPACT DELIVERED WITH DELOITTE AND SERVICENOW

More work gets completed, the employee moves on, and service teams handle more with less.

- ✓ Accelerated productivity
- ✓ An elevated experience

1M+ employees served across Deloitte's global ServiceNow EmployeeWorks deployments

Enterprise impact with ServiceNow EmployeeWorks gained in only 12-16 weeks

>16 weeks

DELOITTE BRINGS SERVICENOW EMPLOYEEWORKS TO LIFE



IDC MarketScape Leader in
Worldwide Artificial
Intelligence Services

No. 1

global HR technology partner
and No. 1 leader in employee
experience consulting



ServiceNow EmployeeWorks'
largest, most experienced
system integrator

THE PATH TO ENGAGING, EVOLVING, AND EXECUTING

Engage every employee

Surface knowledge, add
context, automate service,
and increase adoption
across the digital
workplace at scale.

- Conversational intelligence
- Enterprise search
- Device persistent

Evolve the AI operating model

Orchestrate end-to-end work
across enterprise systems,
redefining how employees
ask, act, and achieve
outcomes.

- Advanced reasoning engine
- Autonomous workflows
- Unified experience and execution

Execute with precision

Accelerate time to value with
Deloitte-led strategy and
implementation that
connects EmployeeWorks AI
to ServiceNow workflows.

- Buy-and-configure approach
- AI foundry model
- Agentic blueprints

100+ OOTB integrations

Integrate enterprisewide use cases across IT, HR, finance,
facilities, sales, marketing, engineering, and more.

LET'S DISCUSS YOUR EMPLOYEE EXPERIENCE



**Marc
Solow**

Managing Director, Human
Capital Analytics and
Insights Solutions
Deloitte Consulting LLP



**Bob
Hughes**

HR AI Leader
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