

Workforce Experience

A reimagined workplace starts by elevating human experiences. Deloitte and ServiceNow bring deep experience across digital business and human capital to build the foundation for a connected, engaged, and productive workforce.



In today's changing world of work, many organizations struggle to provide consistent worker experiences ...

... enhancing workforce experience is key to future-proofing the enterprise and driving meaningful business value:

Manual processes and disparate solutions: Siloed internal departments introduce friction and redundancies—resulting in frustrated workers, wasted time, and lost value.

Human-centered design: Shape the moments that matter—and the moments in between—with a holistic approach to work.

Lack of self-service options: When workers need information or help, they often don't know who they can turn to, and they often must contact multiple departments to reach someone who can help.

Consistent experiences: Transform company culture to identify, support, and enhance desired worker outcomes.

Fragmented journeys: Multiple tools and strategies for hiring, onboarding, career pathing, lifecycle events, and departures create inconsistent, frustrating experiences for workers.

A connected, digital workplace: Integrate HR, IT, finance, legal, procurement, and workplace services into a single platform to streamline workers' journeys.

Transform workers' journeys with a single platform that combines:



Accelerated onboarding

Automate talent acquisition, onboarding, and career pathing to streamline the attraction and acclimation of new hires, helping them to become more productive, more quickly.



Modern journeys

Increase value while reducing effort with resources like **Deloitte's TalenTrace™**, an adaptable solution for everything from talent sourcing to security systems and onboarding.



Enhanced worker outcomes

Simplify the disparate collection of tools workers use every day with a **unified architecture** of digital workplace solutions and workflows that foster target outcomes.



End-to-end vision

Leverage Deloitte's unique capabilities in human capital, technology, and service delivery to **shape the moments that matter** and design the workforce experience.



Unified self-service platform

Align your HR, IT, finance, procurement, legal, and workplace services with a **self-service portal** that helps to eliminate repetitive tasks and redundant ticketing systems.



Improved security

Prevent governance hazards with a **centralized strategy** for processing NDAs, recovering assets, retaining knowledge, and managing access during hiring and departures.

Reimagine your digital workplace and shape the moments that matter with Deloitte and ServiceNow.



FastForward EX

Unlock the value of cloud-based HR technology and provide modern, leading-practice experiences with our research-based solution.



GBS on Now

Break down organizational silos and unify your operating model to improve employee experiences, service delivery, and enterprise-wide efficiency.



Legal Service Delivery

Get the visibility you need to pin-point automation opportunities and transform your legal operations.

Connect the digital workplace with speed, scale, and insight

Deloitte and ServiceNow bring deep experience across digital business and human capital to build the foundation for a connected, engaged, and productive workforce. Together, we help organizations enhance worker experiences—future-proofing the enterprise and driving meaningful business value with a suite of proprietary frameworks, prebuilt accelerators, and tools. As a leading Global Employee Workflow Partner, Deloitte brings ServiceNow implementation capabilities coupled with extensive human capital experience to enable our clients to transform their digital experience.

Every stage of the worker journey matters.



Talent acquisition

Streamline the process of getting from the job offer to day one with simple, automated workflows and interactions that flow through one employee-facing portal.



Onboarding

Quickly acclimate new hires to remote and hybrid workplaces—enabling them to become more productive, more quickly.



Productivity

Simplify the disparate collection of tools workers use every day with a unified architecture of digital workplace solutions.



Development

Design workflows to support desired outcomes—fostering collaboration, sharing institutional experience, and helping workers focus without distractions.



Offboarding

Prevent governance hazards with a centralized strategy for processing NDAs, recovering assets, retaining knowledge, and managing access.

Get in touch today



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