

## Deloitte.

# **Operate Services for ISBN Technologies**

#### **TARGET PAIN POINTS**

- Lack of in-house expertise for ISBN support.
- Desire to maximize investment in ISBN implementations.
- Need for comprehensive global support solutions.

## BUSINESS BENEFITS

Long-term relationships with kev stakeholders. ✓

Driving growth and innovation. ✓

Trusted ally. <

#### OFFERING DESCRIPTION

Ensure seamless operations and continuous improvement with our Post Go Live Application Management Services. Beyond traditional break-fix AMS support, we offer proactive assistance with minor enhancements, ensuring your systems remain optimized and aligned with your evolving business needs. Our comprehensive support guarantees that your applications not only run smoothly but also continue to deliver maximum value, empowering your business to maintain momentum and achieve its strategic goals.

#### **VALUE STATEMENT**

Enhance client satisfaction with our comprehensive I+O solutions, designed to ensure a seamless transition from implementation to ongoing support. Our approach guarantees that your systems are not only expertly deployed but also consistently maintained, providing peace of mind and allowing you to focus on achieving your strategic objectives. Trust us to deliver a smooth, uninterrupted journey from project launch to daily operations, ensuring your business runs efficiently and effectively.

### THE HOW?

 Harness the power of our robust alliance with ISBN partners to elevate your business through our deep technology expertise. Our collaborative approach ensures you benefit from the latest advancements and best practices, positioning your business at the forefront of technology and industry leadership.

#### WHY DOES IT MATTER?



Leverage on-site presence to proactively identify and pursue new business opportunities.



Trusted partner for outsourcing application support.

#### THE WHAT?

- Seamless adaptation to new business requirements.
- Maintaining agility and competitiveness in dynamic markets.
- Efficient implementation of system changes.



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