

CASE STUDY: ENERGY, RESOURCES & INDUSTRIALS

# Delivering improved productivity and a better employee experience

*Providing the best tools needed to the maintenance team so they can do their job well.*

## QUICK STATS

- Leading forklift manufacturing company based in the US
- Annual revenue of \$1.5B.

## KINETIC ENTERPRISE PILLARS

Intelligent	✓
Clean	✓
Inclusive	✓
Responsive	✓

## KINETIC ENTERPRISE DRIVERS

- Operations Agility

## THE ISSUE

End users were struggling to navigate the numerous transaction codes within the plant maintenance module of the existing SAP® ERP.

## THE SOLUTION

With the end goal of improving shop floor productivity and employee experience, the client engaged Deloitte to understand the data and capabilities users require from SAP Plant Maintenance. Utilizing the SAP Fiori®-enabled Reimagine Shop Floor solution, Deloitte stood up a streamlined, mobile-first end user interface that allowed the maintenance team to effortlessly perform transactions with minimal training.

## RISE WITH SAP

Business Process Intelligence  
 SAP Business Network  
 SAP Business Technology Platform

- Tools and Services ✓
- SAP S/4HANA® Cloud ✓
- Cloud infrastructure by choice ✓

## SAP TECHNOLOGIES LEVERAGED

SAP Fiori  
 SAP Business Technology Platform  
 SAP Conversational AI

## THE IMPACT

- 10% improvement in annual productivity led to annual savings of \$150K
- Enabled on-the-spot data entry via handheld devices
- Equipped employees to perform transactions from any location
- Improved accuracy of maintenance records
- Increased end-user satisfaction
- Simplified user interface
- Reduced effort for onboarding and training employees

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