



Deloitte.

An empowering global transformation

“Deloitte’s experience in working on multinational projects and setting up multidisciplinary teams are things that really attracted us—and were a big part of the success that we had on this project.

— Grant Bates, Senior Vice President and CIO, MRC Global

QUICK STATS

+\$4 billion in annual revenue

+300 locations

Approximately

3,500 employees

22 countries

Headquartered in **Houston, Texas**

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MRC Global

THE ISSUE

Inconsistent business processes and a lack of visibility into inventory and other critical areas, with multiple ERP systems spread over multiple regions—the result of years of growth by acquisition

THE SOLUTION

MRC Global—a leading distributor of pipe, valve, and fitting products for the energy industry—worked with Deloitte to provide its global operations with a common platform and standardized business processes. To validate requirements and capabilities, the project involved a pilot implementation, enabling an accelerated global roll-out.

SAP technologies enabled

SAP S/4HANA®, the digital core ERP

- Global deployment across modules
- Hosted in a private cloud
- Based on Deloitte industry-specific template and leading practices

THE IMPACT



Seamless operations and a standard, unified set of processes across regions



A new intuitive and consistent work experience for employees—to help support a consistent experience for enterprise customers



Improved information visibility, allowing management to make more effective business decisions to support



More efficient, more holistic inventory management globally, replacing business-unit-specific management and procurement processes



Improved customer service, thanks to a modern digital toolset that extends from the sales staff to warehouse workers

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