

CASE STUDY: ENERGY, RESOURCES & INDUSTRIALS

One-stop shop for error monitoring and processing

"Self-service control tower that helped build an efficient support model and establish practices for a rapid resolution of a large volume of replication errors."

QUICK STATS

Multinational Oil and Gas company consolidating data from 10+ SAP® and non-SAP ERPs

KINETIC ENTERPRISE PILLARS

Intelligent	
Clean	✓
Inclusive	
Responsive	✓

KINETIC ENTERPRISE DRIVERS

- Continuous Close

THE ISSUE

Lack of high-level visibility into replication errors made it difficult for a global O&G company to manage and monitor the overall end-to-end business data across the landscape.

THE SOLUTION

A global, Fortune 30-ranked O&G company selected Deloitte to develop a solution that would significantly improve its ability to monitor and address data errors, and establish comprehensive error-handling practices. The project focused on developing a central reporting solution leveraging SAP Central Finance functionality. Enabled by SAP S/4HANA®, and SAP MDG, the company's administrators and data stewards now have the system necessary to manage and resolve errors more rapidly and effectively.

THE IMPACT



One-stop shop for error monitoring and processing.



Categorization feature allows administrators and data stewards to manage error category and sub-category across the application to prioritize, distribute and focus on specific set of errors.



Significant reduction in efforts required by business to resolve application interface framework (AIF) errors by utilizing quick reference by error type on screen, and personalized report view using smart controls.



10 MN documents are accurately replicated every month for a streamlined period end close.



Clean ERP approach followed would minimize the cost for eventual migration planned by the company to a full S/4HANA SaaS solution



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