



Deloitte.

A learning environment for confidently addressing regulatory complexity

“Security and speed of implementation were important factors for us. By working with Deloitte to deploy a validated SAP® SuccessFactors® Learning Management System for our global operations, we were able to move swiftly, securely, and confidently—and ultimately boost learning capacity and capability for the entire organization.”

—Nischal Pai, Head of Learning Academy
Douglas Pharmaceuticals

QUICK STATS

- Products distributed across 40 countries
- 770 employees
- 3 locations: Auckland, Fiji, Pennsylvania

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THE ISSUE

For pharmaceutical companies that operate globally, a complex web of regulations drives a need for constant knowledge. Training the workforce on regulatory changes and compliance requirements can be a nonstop challenge. And as work continues to move sharply into the digital realm, organizations have high expectations when it comes to the modern learning environment.

THE SOLUTION

Douglas Pharmaceuticals—which develops, manufactures, markets, and distributes pharmaceutical and nutraceutical products across the globe—leveraged SAP SuccessFactors software to develop agile, digital compliance training curricula. The “learning at a click” program, enabled with help from Deloitte, has allowed the company to provide a self-directed, user-friendly learning experience for employees regardless of location.

SAP technology enabled

SAP SuccessFactors Learning Management System

THE IMPACT



Reduces compliance-related training time by 60 percent



Eliminates paper-dependent training and audit system



Delivers timely training on changing global regulatory requirements



Enables flexibility for responding to future demands



Supports a digital content-rich environment that encourages knowledge sharing



Provides validated learning logs for compliance training curricula



Amplifies classroom and on-the-job learning, with a social learning space for users

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