



# Cloud-first transformation to drive integration and innovation

“The power of Deloitte Africa is in its reach as ONE firm across Africa. A cloud-first, fully-integrated transformation ensures we deliver that, and can adopt advanced technology at a measurable, proven pace.”

## QUICK STATS

- 6,000 partners, consultants and staff
- 28 offices servicing clients in 17 countries across Africa

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## THE ISSUE

Firm was challenged with disparate legacy systems that created myriad data integrity issues, forced manual consolidation and reporting processes, poor user experiences, and limited the ability to digitally transform the business.

## THE SOLUTION

To continue leading in the region, Deloitte Africa needed to operate on a single IT platform. The Firm chose multiple SAP cloud solutions, co-innovated with SAP, and harnessed the Deloitte Consulting implementation team to drive a robust, cloud-first digital transformation with SAP S/4HANA® at the core. The two-year program was essential to standardized, integrated processes from end to end that spanned various new and legacy systems and unlocked the power of data through an intelligent reporting landscape.

### SAP Technology Utilized

- SAP S/4HANA® Cloud
- SAP® BW/4HANA® Cloud
- SAP Analytics Cloud
- SAP SuccessFactors® solutions
- Concur® Expense
- SAP Fiori® user experience
- SAP Cloud Platform

## THE IMPACT

-  Integrated operations servicing 17 African countries with standardized and optimized processes.
-  Advanced ongoing digital transformation and unification into a single Deloitte member firm.
-  Improved user experiences, through clearer, more-intuitive interfaces and new functionality for mobility, transitioning users from manual to digital processes.
-  Redesigned the Deloitte Africa finance service delivery model, and centralized the finance function, enabling automated, harmonized financial processes.
-  Quicker period closure, with results turnaround reduced from more than eight days to six.
-  A data-rich, Africa-wide reporting system to boost strategic decision-making.
-  One set of consolidated results for Africa with limited manual intervention.
-  Improve working capital and cash management, with a decrease in days sales outstanding.
-  Eliminated infrastructure and related costs through migration to the software as a service model.

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