

## CASE STUDY: CONSUMER

# Keytree builds and delivers 'Compass Connect' – an employee portal for Compass Group

*"To its credit, Keytree stepped in as we waved goodbye to another supplier. They stuck with it and they delivered more than we ever expected. We got a bigger, sexier car than we expected to buy when we went into the showroom without spending any more money."*

— Steve Foxen-Durnien, Project Manager  
Compass Group

## QUICK STATS

- £24.9 billion in annual revenue
- The largest contract food company in the world
- Employs over 550,000 people across 50 countries

## KINETIC ENTERPRISE PILLARS

Intelligent
Clean
Inclusive
Responsive

## THE ISSUE

To communicate with its entire UK workforce, Compass Group wanted an up-to-date intranet and a single, easily accessible place for all systems to promote collaboration across business silos and foster a better way of working.

## THE SOLUTION

Keytree developed the employee portal using IBM WebSphere portal and content management suites, deployed in parallel with Connections, IBM's social collaboration platform.

Keytree built the infrastructure, configuring the servers in Compass Group's data center, created the information architecture and design templates, and designed a bespoke user interface.

## THE IMPACT

-  All Compass Group systems in one central portal – reconciling books, pay, stock control, and more
-  A foundation for all employee-facing IT systems
-  Compass Connect can be accessed anytime, anywhere
-  Easy access via the internet, not the company's network, so employees do not need a company computer or access to the company's systems to log in
-  Bringing employees closer together to provide a more compelling employer value proposition
-  Enabling collaboration across business silos
-  A rich user experience with a bespoke user interface



For more information contact

**Dominic Maher**  
[dominicmaher@deloitte.co.uk](mailto:dominicmaher@deloitte.co.uk)

**Martin McNamara**  
[martinmcnamara@deloitte.co.uk](mailto:martinmcnamara@deloitte.co.uk)