

Agentic AI is transforming technology function through intelligent automation and autonomous decision-making across IT workflows, software development, cloud infrastructure, data and security ecosystems

As enterprises accelerate digital transformation, IT functions may face mounting pressure to deliver faster, more secure outcomes, across helpdesk, cybersecurity, software delivery, cloud, and productivity. Yet most still operate on fragmented systems never designed for this pace of change.

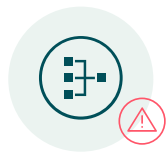
THE PROBLEM



Legacy system: Outdated systems can slow software delivery, limit cloud scalability, and create technical debt that increases costs and delays transformation



Cybersecurity risks: Disconnected systems can increase cybersecurity vulnerabilities, complicate compliance, and weaken enterprise threat detection



System integration gaps: Fragmented IT operations create manual overhead, slow incident response, and limit visibility across systems and workflows

WHY AGENTIC AI AND WHY NOW?

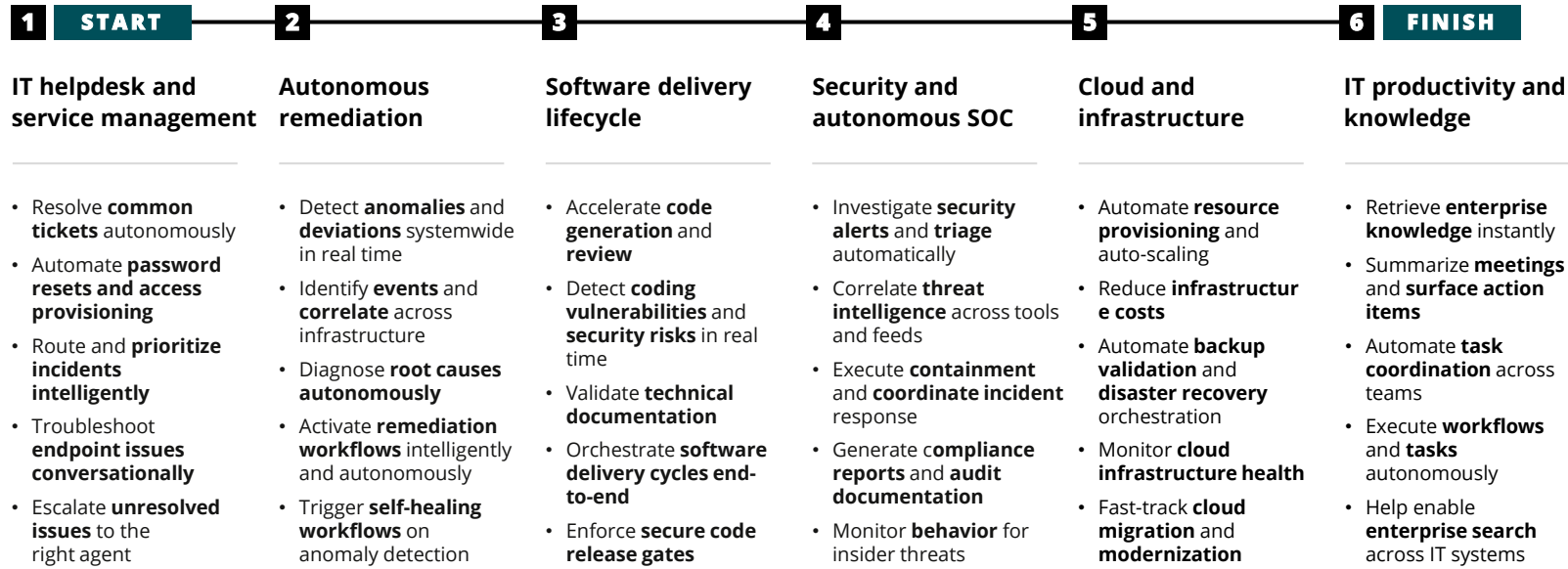
<div data-bbox="843 329 1098 448" data-label="Text"> <h2>46%</h2> </div> <div data-bbox="1118 337 1319 429" data-label="Text"> <p>Executives deploying AI for cybersecurity¹</p> </div>	<div data-bbox="1396 329 1651 448" data-label="Text"> <h2>30%</h2> </div> <div data-bbox="1668 337 1837 429" data-label="Text"> <p>Reduction in operational costs²</p> </div>	<div data-bbox="1926 329 2181 448" data-label="Text"> <h2>50%</h2> </div> <div data-bbox="2201 337 2402 429" data-label="Text"> <p>Tickets resolved autonomously with AI³</p> </div>
<ul style="list-style-type: none"> ▶ Automates IT helpdesk and service management, resolving tickets, provisioning access, and routing incidents intelligently ▶ Helps automate compliance monitoring and audit workflows across IT systems and controls - reducing regulatory risk and strengthening governance at scale ▶ Powers a security copilot and autonomous Security Operations Center (SOC), triaging alerts, correlating threats, and executing containment 	<ul style="list-style-type: none"> ▶ Optimizes cloud and infrastructure operations, provisioning, cost management, scaling, and disaster recovery ▶ Helps enables autonomous monitoring and self-healing, detecting anomalies, diagnosing root causes, and executing remediation playbooks 	

DELOITTE'S ENGAGEMENT MODEL

Deloitte's structured, end-to-end engagement model helps clients move seamlessly from vision to value



KEY BUSINESS PROCESSES REIMAGINED WITH AGENTIC AI



OUR SOLUTIONS

PANOPTIC	Panoptic is Deloitte's AI agent governance platform providing a unified control plane across the agent lifecycle, standardizing CI/CD, governing models, and enforcing security and observability. Its hub-and-spoke architecture governs CI/CD, models, and cost controls, to help <i>improve compliance, accountability, and performance at scale.</i>
BEACON	Beacon is Deloitte's conversational AI platform that autonomously triages and resolves L1/L2 requests, orchestrates device fulfillment, and embeds AI into IT workflows. It overcomes fragmented channels and slow resolution by <i>automating requests, coordinating fulfillment, and accelerating support</i> , to help free IT teams for higher-value work.
CONSTELLATION	Constellation is Deloitte's AI-powered data modernization platform, accelerating Google Cloud migration by automating ETL, translating Structured Query Language to BigQuery, and strengthening governance. It <i>automates migration and code conversion, helping to reduce schema risks and embed governance</i> by design to accelerate time-to-value.
ASCEND	Ascend is Deloitte's Agentic AI-infused delivery platform that integrates specialized agents and partner technologies. Fragmented delivery and limited visibility slow time to value - Ascend equips teams with the right tools, agents, and insights to <i>deliver faster.</i>

LET'S TRANSFORM TOGETHER

Deloitte is ready to help you move from strategy to scale, with demonstration sessions, discovery labs, rapid prototyping, and solution deployment. Deloitte can also help you with general enterprise AI readiness through the services of the Agentic Innovation Studio, a modular "agent factory" that helps clients industrialize and continuously evolve AI-driven processes.

LEARN MORE



Discover how Deloitte can help you with your AI-led transformation journey

Scan or click to engage our team and accelerate your path to enterprise-wide value

LET'S TALK

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