

Banking operations and compliance teams are increasingly hindered by fragmented processes and multiple disparate systems, increasing risk

Deloitte's AI-powered FSI solutions eliminate that fragmentation. Purpose-built agentic AI operates across the full lifecycle of banking operations: customer management, risk assessment, compliance, document processing, and transaction servicing as coordinated, end-to-end processes with human oversight at the decision points that matter

## WHAT'S AT STAKE

**Time spent coordinating, not deciding**  
Teams spend up to 70% of their time navigating systems and chasing handoffs instead of applying judgment where it matters

**Growth that scales cost, not capability**  
Every new regulation, product, or channel requires net-new workflows and headcount nothing built today is reusable tomorrow

**Decisions made on incomplete information**  
Disconnected systems force teams to act on partial data, gaps surface in audits or regulatory findings when correction is most expensive

## WHAT MAKES DELOITTE'S AGENTIC AI FSI SOLUTIONS DIFFERENT?

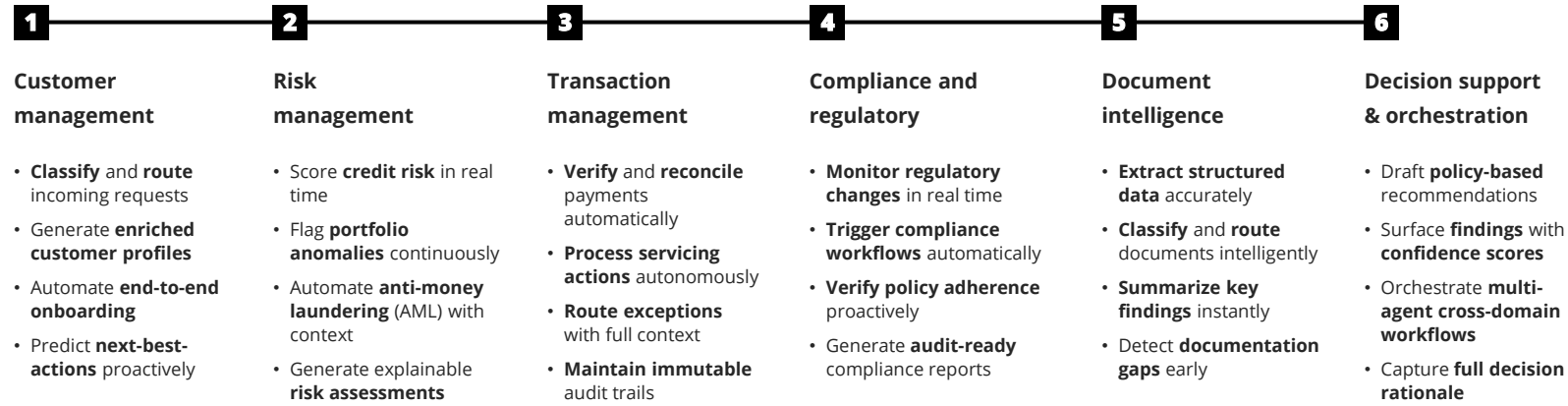
<div style="background-color: #004a7c; color: white; padding: 10px; font-size: 2em; font-weight: bold;">60%</div> <p>Up to 60% productivity gains<sup>1</sup></p>	<div style="background-color: #004a7c; color: white; padding: 10px; font-size: 1.5em; font-weight: bold;">REAL TIME</div> <p>Real-time compliance monitoring</p>	<div style="background-color: #004a7c; color: white; padding: 10px; font-size: 1.5em; font-weight: bold;">WEEKS TO HOURS</div> <p>Operations accelerated from weeks to hours</p>
<ul style="list-style-type: none"> <li>▶ The solutions orchestrate entire banking workflows across systems, from intake to resolution as <b>one coordinated process</b></li> <li>▶ Deploy agents independently or assemble them into multi-domain workflows, <b>add new capabilities without re-engineering existing ones</b></li> <li>▶ Agents are engineered with <b>FSI-specific workflows, document types, and regulatory patterns embedded</b>, no months of customization required</li> </ul>	<ul style="list-style-type: none"> <li>▶ Agents execute at speed with <b>built-in human-in-the-loop checkpoints</b>, escalating at configurable thresholds so your teams handle judgment calls, not volume</li> <li>▶ Every agent action is <b>fully traceable with decision lineage</b> for regulators, while new agents are rapidly developed, easily configured, and <b>seamlessly integrated</b> into your existing operations</li> </ul>	

## DELOITTE'S ENGAGEMENT MODEL

Deloitte's structured, end-to-end engagement model helps clients move seamlessly from vision to value

 <b>AI discovery lab</b>	 <b>Discovery and design workshops</b>	 <b>Minimum viable product deployment</b>	 <b>Enterprise AI readiness</b>	 <b>Scale with the agentic innovation studio</b>
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# AGENTIC CAPABILITIES ACROSS CORE BANKING OPERATIONS



## OUR SOLUTION, DELOITTE FSI HUB

FSI HUB, Deloitte’s end-to-end Agentic Banking Operations Platform on Gemini Enterprise, is a fit-for-purpose AI solution that provides a comprehensive horizontal foundation across banking operations processes to accelerate transformative opportunities for you.

### CAPABILITIES



### CURRENT STATE

Fragmented operations across disconnected systems, teams, and manual handoffs

(Each request is individually handled, taking days to weeks from intake to resolution)

Deloitte’s Agentic AI solutions orchestrate processes end-to-end with built-in human oversight

### FUTURE STATE

Operations complete in minutes, teams shift from processing volume to managing strategy

(The time is reduced from hours to minutes, increasing efficiency and driving high order of work)

## HOW DELOITTE CAN HELP

Deloitte is ready to help you move from strategy to scale, with demonstration sessions, discovery labs, rapid prototyping, and solution deployment. Deloitte can also help you with general enterprise AI readiness through the services of the Agentic Innovation Studio, a modular “agent factory” that helps clients industrialize and continuously evolve AI-driven processes.

### LEARN MORE



Discover how Deloitte can help you with your AI-led transformation journey

Scan or click to engage our team and accelerate your path to enterprise-wide value.

### LET’S TALK

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