

Deloitte Global Services Limited  
Independent Limited Assurance  
Statement

Environmental Performance Data  
Assurance Report FY2023

October 2023



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# Independent Limited Assurance Report to Deloitte Global Services Limited

## Background and introduction

BDO LLP ('BDO' or 'we') was engaged by Deloitte Global Services Limited, ('DGSL') to undertake a limited assurance engagement on the Deloitte organization's (as defined below) environmental performance data for the financial year ending on 31 May 2023 (figures reviewed shown in Appendix 1 to this report) as disclosed in the 2023 Deloitte Global Impact Report ('the Report') in line with Deloitte Global's FY2023 Basis of Reporting.

We have performed a limited assurance engagement in accordance with the International Standard on Assurance Engagements 3410 (ISAE 3410) Assurance Engagements on Greenhouse Gas Statements, issued by the International Auditing and Assurance Standards Board.

The Deloitte organization's environmental sustainability performance metrics consist of the emissions of Deloitte Touche Tohmatsu Limited (DTTL), its global network of member firms, and their respective related entities (collectively, the "Deloitte organization"). DTTL (also referred to as "Deloitte Global") and each of its member firms and their respective related entities are responsible for collecting their energy consumption and activity data. Consumption and associated emissions are submitted to Deloitte Global annually and compiled for inclusion in the Report. The engagement covered the entities comprising the Deloitte organization and all facilities either owned or under the operational control of any such entities.

Our review was limited to the environmental sustainability data reported in the 2023 Deloitte Global Impact Report ('the subject matter') comprising:

- The total emissions relating to Scope 1, 2 and 3 Greenhouse Gases
- The total energy consumption relating to Scope 1, 2 and 3 Greenhouse Gases
- Electricity procured from green tariffs and purchased energy attribute certificates (EACs).

We have not performed any procedures with respect to other information included in the Report and, therefore, no conclusion on the Report as a whole is expressed.

## DTTL's responsibilities

The Directors of DTTL are responsible for:

- The preparation of the subject matter in accordance with Deloitte Global's FY23 Basis of Reporting
- The accuracy and completeness of the information contained in the report
- The design, implementation and maintenance of internal controls relevant to the preparation of the report to provide assurance that the report is free from material misstatement, whether due to fraud or error, to the extent possible given developing methodologies
- Preparing the subject matter in accordance with the applicable criteria and for the content and statements contained therein.

## Inherent uncertainty

ISAE 3410 recognises that Greenhouse Gas quantification process can rarely be 100 per cent accurate due to:

- Scientific uncertainty, arising from incomplete scientific knowledge about the measurement of the gases
- Measurement uncertainty, arising from limitations in measurement techniques and the use of estimations.

Where significant assumptions or deductions are utilised, they are disclosed.

BDO LLP is a limited liability partnership and is authorised and regulated by the Financial Conduct Authority to conduct investment business

Registered office: 55 Baker Street, London W1U 7EU  
Registered number: OC305127  
Registered in England and Wales



### Criteria

The subject matter was prepared in accordance with the Deloitte Global FY2023 Basis of Reporting which references the Greenhouse Gas Protocol, a Corporate Accounting and Reporting Standard (revised edition, 2004) and Corporate Value Chain (Scope 3) Standard. The relevant emission factors, based upon the FY2023 reporting period, were applied from published guidelines including, but not limited to, the UK Government, the International Energy Agency (IEA), the US Environmental Protection Agency (EPA) and AIB European Residual Mixes.

A materiality level of five per cent of the consolidated Deloitte organization reporting was set by Deloitte Global. The testing conducted across the Deloitte organization in scope of the reporting varied based upon the proportion of activity data (e.g. energy consumption) and corresponding emissions relating to Scope 1, 2 and 3 that each member of the Deloitte organization represents. Testing focused on the geographies which, per emission source, accounted for a significant proportion of the Deloitte organization's energy consumption and emissions and were individually material. Other geographies were tested only when there was potential for errors to accumulate to material amounts.

### Our responsibility

Our responsibility is to express a limited assurance conclusion, in accordance with ISAE 3410, as to whether the reported subject matter (as set out in Appendix I) has been prepared in accordance with Deloitte Global's FY23 Basis of Reporting and to provide this in a report to DGSL. The standard required that we:

- Comply with the requirements of Part A and B of the Code of Ethics for Professional Accountants, including independence, issued by the International Ethics Standards Board for Accountants (the IESBA Code); and
- Implement quality control procedures that are applicable to the individual engagement in accordance with the requirements of International Standard on Quality Management for Firms that Perform Audits and Reviews of Historical Financial Information, and Other Assurance and Related Services Engagements (ISQM 1).

A limited assurance engagement undertaken in accordance with ISAE 3410 involves assessing the suitability of Deloitte Global's use of its reporting procedures as the basis for the preparation of the subject matter whether due to fraud or error, responding to the assessed risks as necessary in the circumstances and evaluating the overall presentation of the subject matter, and GHG statement.

A limited assurance engagement is substantially less in scope than a reasonable assurance engagement in relation to both the risk assessment procedures, including the understanding of internal control, and the procedures performed in response to the assessed risks. As a result, the level of assurance obtained in a limited assurance engagement is substantially lower than the assurance that would have been obtained had a reasonable assurance engagement been performed.

### Work performed

The procedures selected, and our determination of the nature, timing and extent of these procedures, depend on our judgement including the assessment of the risks of material misstatement, and non-compliance with laws and regulations relevant to the subject matter. Our procedures included, but were not limited to:

- Review of the Deloitte Global FY2023 Basis of Reporting to understand and identify risks of material misstatement in the associated Report
- Interviews with key personnel to understand the systems and controls in place during the reporting period
- Review and assessment of the systems, processes and controls to collate, aggregate, validate and report the data
- Evaluated the materiality of the locations based on reported emissions and considered this for reasonableness against the Deloitte organization's real estate and activity in those locations
- Tested the key processes and controls covering the consolidation process and presentation of Deloitte organization level data



- Reviewed the reasonableness of information provided by any member of the Deloitte organization, including data of the Deloitte organization, outsourced facilities managers or outsourced travel management companies
- Performed analytical procedures and sample tests on collated data and conversion factors applied in accordance with published guidelines. This included reviewing any matters showing significant variations from prior years
- Confirmed the purchase of Energy Attribute Certificates (EACs)
- Reviewed the draft disclosures contained within the draft Deloitte Global Impact Report, dated 25 September 2023 and the corresponding FY2023 Performance Metrics - Environment table, to assess alignment with the underlying GHG emissions calculations and activity data.

The relative effectiveness and significance of specific control procedures at Deloitte Global and their effect on assessment of control risk at the level of any member of the Deloitte organization are dependent on their interaction with the controls and other factors present at other members of the Deloitte organization. We have not performed any procedures to evaluate the effectiveness of controls at individual members of the Deloitte organization.

We have not conducted any work outside the agreed scope and therefore restrict our conclusion to the above mentioned subject matter.

#### Inherent limitations


Non-financial performance information is subject to more inherent limitations than financial information, given the characteristics of the subject matter and the methods used for determining such information. The absence of a significant body of established practice on which to draw allows for the selection of different but acceptable measurement techniques which can result in materially different measurements and can impact accuracy and comparability. Greenhouse gas quantification is unavoidably subject to inherent uncertainty as a result of both scientific and estimation uncertainty and for other non-financial performance information the precision of different measurement techniques may also vary. Furthermore, the nature and methods used to determine such information, as well as the measurement criteria and the precision thereof, may change over time.

#### Restriction of use

This assurance report is made solely to DGSL in accordance with the terms of our engagement, which include agreed arrangements for disclosure. Our work has been undertaken so that we might state to DGSL those matters we have been engaged to state in this limited assurance report and for no other purpose. Our limited assurance report should not be regarded as suitable to be used or relied on by any party wishing to acquire rights against us other than DGSL for any purpose or in any context. Any party other than DGSL who obtains access to our limited assurance report or a copy thereof and chooses to rely on our limited assurance report (or any part thereof) will do so at its own risk. To the fullest extent permitted by law, we accept or assume no responsibility and deny any liability to any party other than DGSL for our work, for this independent limited assurance report, or for the conclusions we have reached.

#### Conclusion

Based on the procedures we have performed and the evidence we have obtained, nothing has come to our attention that causes us to believe that the GHG emissions expressed as CO<sub>2</sub>e and other environmental data noted in the Deloitte Global Impact Report for the financial year ended on 31 May 2023 (as per Appendix I), has not been prepared, in all material respects, in accordance with Deloitte Global's reporting methodologies.

DocuSigned by:  
  
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**Richard Weighell**  
Partner  
For and on behalf of BDO LLP

55 Baker Street, London W1U 7EU

26 October 2023



## Appendix 1 - Statement of Assured FY23 Greenhouse Gas Emissions Data

Greenhouse Gas Emissions	FY23
	(tCO <sub>2</sub> e)
Scope 1	
Fuel combustion in buildings	10,541
Vehicle fleet (internal combustion engine) Note 1	26,417
<b>Total Scope 1 emissions</b> Note 2	<b>36,959</b>
Scope 2	
Purchased Electricity - buildings and fleet (market-based) Note 3	11,969
District heating and cooling	6,989
<b>Total Scope 2 emissions</b> Note 2	<b>18,958</b>
Scope 3	
Business travel: air travel (tank-to-wake emissions)	307,044
Business travel: other sources Note 1	137,512
<b>Total business travel emissions</b>	<b>444,556</b>
Purchased goods & services (PG&S) Note 4	1,107,612
<b>Total Scope 3 emissions</b> Note 2	<b>1,552,169</b>
GHG Emissions Totals	
<b>Gross GHG Emissions</b> Note 2	<b>1,608,085</b>



## Appendix 1 - Statement of Assured FY23 Greenhouse Gas Emissions Data

Scope 2 Purchased Electricity GHG Emissions by Methodology <small>Note 5</small>	FY23
	Metric tonnes CO <sub>2</sub> e
Electricity (market-based)	11,969
Electricity (location-based)	163,723

Energy Usage	FY23
	Terajoules (TJ)
Renewable electricity <small>Note 3</small>	1,340
Non-renewable electricity	90
Natural gas	179
Gasoline	261
Diesel Fuel	159
District heating and cooling	126
<b>Total energy consumed</b>	<b>2,155</b>



## Appendix 1 - Statement of Assured FY23 Greenhouse Gas Emissions Data

**Note 1.** In FY2023, Deloitte Global updated its Fleet Reporting Policy to further clarify which leased vehicles are considered to be under the operational control of any member of the Deloitte organization. The change in policy resulted in emissions associated with certain lease schemes previously included in Scope 1 in FY2022 being accounted for under Scope 3 in FY2023. The change in classification resulted in personal usage from such leases being excluded in FY2023 as only reimbursed mileage is reported under scope 3, in line with the Deloitte organization's inventory boundaries, due to the lack of operational control. This has resulted in a decrease in the gross GHG emissions. This methodology change is possible due to improvements in data granularity, and therefore cannot be applied retrospectively.


**Note 2.** Due to rounding, the sum of activity level emissions may not equal the total reported emissions per scope area.

**Note 3.** These figures include the EACs purchased.

**Note 4.** In FY2023, Deloitte Global revised the methodology for calculating real estate emissions included in reported purchased goods and services (PG&S) emissions to align with updated guidance from the real estate sector. As a result of the updated guidance, Deloitte Global has removed upfront embodied carbon real estate emissions from reported PG&S emissions of the Deloitte organization. For comparability, this change in methodology has been retroactively applied to previously reported PG&S amounts, which has resulted in a recalculation and restatement of PG&S amounts and emissions totals for the base year and all the previous years' data. The recalculation and restatement has resulted in emissions decreased of 144,250 tonnes in FY2022; 126,152 tonnes in FY2021; and 104,665 tonnes in FY2019. Reported FY2023 PG&S emissions would be approximately 160,000 tonnes higher if using the previous methodology.

Deloitte Global will continue to review its approach to Scope 3 reporting in the future, aiming to continually improve the accuracy of its disclosures. When these enhancements lead to a material change in a reported figure, Deloitte Global is committed to explaining the nature of the change, its reasoning for its appropriateness, and the variance compared to previous methodologies.

**Note 5.** In accordance with the GHG Protocol, Deloitte Global publishes purchased electricity emissions using both the location and market-based methodologies. The location-based methodology involves using an average national, regional or subnational emission factor that relates to the local grid from which electricity is drawn. The market-based method involves deriving emission factors from contractual instruments, allowing a zero emission factor to be applied to electricity consumption that is matched to a renewable energy source. Deloitte Global includes the market-based emissions within the GHG inventory of the Deloitte organization as this corresponds to near-term science-based targets of the Deloitte organization.



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