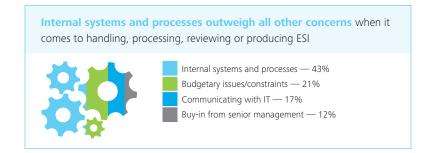
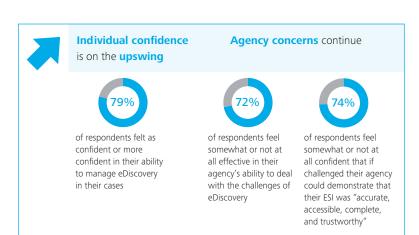


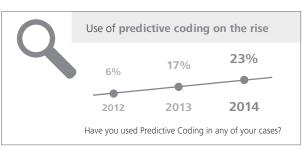
Eighth Annual Benchmarking Study of Electronic Discovery Practices for Government Agencies

Internal eDiscovery systems and processes continue to challenge government agencies. For the third year in a row, government agencies have indicated that their biggest hurdle with regard to handling, processing, reviewing or producing electronically stored information (ESI) is their own internal systems and processes. This year, 43% of respondents indicated it was their toughest challenge — up 17% from last year. Agencies must institute effective practices for people, process and tools for efficient and cost-effective eDiscovery.



Our survey respondents 24 professionals 69% Attorney 10% IT professiona 7% Paralegal government agencies 2% Records Manager participated in the survey 6% Other





Prepared to address eDiscovery? Do you feel adequately prepared to

of **respondents** have

collected data from

smart phones or tablets

in their eDiscovery matters







Issues driving upper management to explore more advanced eDiscovery solutions

- 1 Respond to increasing amounts of data
- 2 Reduce discovery costs and/or decrease time
- 3 Respond to increasing case load
- 4 Upper management is not actively looking for an eDiscovery solution
- 5 Provide tools to get the job done
- 6 Decrease risk



Budget, security, and subject matter expertise remain the stumbling blocks to acquire contractor support of eDiscovery in government agencies



- Budget
- Security





- · Lack of readily available contract vehicle
- · Unfamiliarity working with contractors on eDiscovery issues

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