



Business Continuity Jumpstart

When life challenges beat worst case scenarios

The nature of the new threats make Business Continuity Plans in place partially obsolete, as the new pandemic scenarios may render physical interactions in the workplace impossible, and new restrictions are placed on travel. Coupled with looming global economic changes and potential societal changes, companies need to prepare for prolonged stress scenarios.

It is important that organisations are proactive and prepared, while remaining pragmatic. Top management should be actively engaged in building defensive capabilities.



"Failing to plan is planning to fail"

Think - *Now*

- Is your crisis management plan actionable and does it involve the right people fast enough?
- Are the recovery plans likely to work?
- Are IT capabilities balanced with the business processes recovery?
- Do you know when to trigger the business continuity plan?
- Is your communication plan - media, internal, authorities - in place?
- Do employees know what to do in the event of a disaster?
- Are your vendors capable of jumping in?
- Are you formally addressing applicable legal requirements such as GDPR, NIS, PSD2, NBR's Regulation 3/2018?



Act - *Quick Wins*

- Look at your top 5 disaster scenarios and see if you are prepared!
- Test your call trees and crisis management plans
- Talk to your service suppliers and agree basic interactions
- Ensure IT capacity and work from home capabilities
- Adapt work protocols to pandemic scenarios



Plan - *Long Term Strategy*

- Poll top management to agree on strategy and priorities
- Update your plans to put human life first
- Review and rehearse communications - internal, media, authorities
- Time to redo the business impact assessments and reprioritize
- Make handouts for easier adoption
- Poll and improve awareness
- Test disaster scenarios and take notes



Contact us for more informations about "Business Continuity in 2020"!

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