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# Cash-flow forecasting

Responding to Covid-19



MAKING AN IMPACT THAT MATTERS Since 1845

Bucharest, April 2020

# Addressing the financial impact of Covid-19

# Surviving the next four weeks... and then the next three months

Events are moving very fast. Covid-19 is the only topic on the news. Already we are hearing news of profitable and well managed companies needing to take drastic action to maintain headroom. The ability to simply trade in the short term in many sectors is being compromised as a result of lockdowns globally. Many other sectors are also experiencing quite dramatic and serious challenges. Whilst businesses need to continue to focus on retaining the core business fundamentals that have made them successful, in the immediate term, survival is of the essence. There are many actions companies can take – all of which focus on **improving the immediate cash position** and **identifying and addressing existential risk**.

#### Improving the immediate cash position

#### **Real-time cash flow forecasting**

- 13 week cash-flow daily view for next 2-4 weeks
- Visibility over key receipts/payments on an 80/20 basis
- Assumptions flex with latest information
- Model downside scenarios for the next 3-6 months
- Mitigating actions and when may need to be executed
- Remain agile as situation is highly dynamic

#### If survival is at stake - no sacred cows

- Stop all discretionary spend
- Postpone all (expansionary) capex
- Make cost base more flexible
  - Reduce contractors to reflect activity
  - Consider unpaid leave for permanent staff
  - Hiring freeze
  - Lengthen payment terms on large leases (eg. property)
  - Plant go slow/shutdown planning
- Seek support from larger/robust suppliers & customers
- Leverage government initiatives (eg. HMRC Time to pay)
- Defer pension deficit contributions

#### Take TIGHT control of cash

- Only <u>one person</u> authorising payments CFO/Cash Czar
- Daily meetings on what payments to make
- Prioritise business critical expenses
- Match payments to receipts
- Consider reducing frequency of payment runs
- Offer early payment discounts focus on cash, not profit

#### Identifying and addressing existential risk

#### Stakeholder management

- Communicate regularly with all your key stakeholders
  - Lenders, Shareholders, Employees, Suppliers (incl. landlords), Customers, Authorities (tax, government etc.)

#### **Funding solutions**

- Draw down all funding lines many companies already have
- Utilise whatever Government support is available
- Seek support from existing funders
  - Lenders
  - Shareholders
- New funders who can act quickly
  - Asset based lenders
  - Alternative lenders: many ready to lend in Covid19 world
- Accelerated M&A: delivered outside of "normal" timescales

#### **Contingency Planning**

- Review your legal entity structure to identify pockets of value
- Understand your balance sheet and where risk and strengths lie
- Understand critical assets, contracts, customers and suppliers
- · Identify divisions that could be segregated to protect value
- Consider insolvency processes to protect business or complete a sale if future is at risk

#### Contracts

- Covid-19 will lead to a lot of legal/insurance claims
- Keep track of the financial impact of:
  - Breaches of contract
  - Additional costs incurred
- Ensure you are:
  - Meeting contractual requirements where possible
  - Taking mitigating actions to any material breaches

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# Actions to preserve cash

Actions that may have seemed aggressive just weeks ago are now a fundamental part of the cash management toolkit

## Every business should be looking at...

Relent	less matchin	g of rece	eipts to	payments

- No reliance on 'Promise-to-pay' for receipts only make payments when you have received the cash
- Early payment discounts + other initiatives to get cash in earlier (focus on cash over profit)
- Daily update of AR and revenue forecasts

### Leverage on key customers/suppliers

- Can they offer financial support through varying terms
- Review contracts and seek legal advice around 'material adverse change' clauses

### ා<sup>ස</sup> Eliminate <u>ALL</u> discretionary spend

- Reduce Delegation of Authority as a key control
- Communicate widely internally than no circumvention of PO process will be tolerated

### Review business critical payments

- Clarity on what is really a business critical payment in this environment
  - Rents should we pay them all?
  - Fixed cost leases if we're not using the service(s) in the immediate term are these now no longer business critical?
  - Financing costs
  - Pension payments

### 🚰 Look to turn fixed costs into variable quickly

- Lengthen payment terms on large leases (eg. Property)
- Plant go slow/shutdown planning/mothball sites

### Look at temporarily flexing business models

 Look for quick and cheap ways to pivot business models to focus on new consumer behaviours (e.g. spike in online demand)

### FTE expenditure

- Leverage government initiatives on people to the fullest extent
- Limit personnel costs and keep flexible where possible:
  - New hire freeze
  - Release subcontractors/temporary contracts
  - Try to flex workforce e.g. one week rotation on half salary
  - Explore the activation of temporary lay-off scheme for employees (as appropriate)
  - Consider unpaid leave for permanent staff

## Capital expenditure

- Stop discretionary/expansionary capex
- Review essential maintenance (evaluate opportunity to accept failures and replacement cost for non-critical components)

### Financing

- Draw down available facilities (RCF and other uncommitted lines)
- Immediately review hedging exposures and options, LoCs, guarantees and understand risk of unwinding of factoring lines
- Explore if interest/amortisation can be put on hold
- Credit insurance highly likely to have already been pulled

### Leverage government initiatives to the fullest extent

- Defer PAYE, VAT, tax payments immediately
- Quickly understand what other government support is available
- Immediately register for grants, etc if eligible

### Look at all non-operating expenses

- Sell/leverage unencumbered assets
- Engage with financial creditors
- Engage with Pension Scheme Trustees

# 13 week cash-flow forecasting

term action plan

A proven approach to implement robust 13 week cash-flow forecasting, improve cash management and drive cash culture

	Diagnostic	Blueprint process	Roll-out process Refine & handover			
•	Understand cash flow dynamics	Suggested improvement to	Roll-out full process to all     Refine process and data over monthly			
•	Evaluate processes & forecasts Identify data sources and systems Review governance Identify and test improvement initiatives Size the cash prize	<ul> <li>process/tools/governance/reporting</li> <li>Workshop with Group/local Finance teams</li> <li>Workshops with relevant ops teams</li> <li>Pilot with 1-2 operating units/geographie</li> <li>First cut of revised forecast</li> </ul>	<ul> <li>operating units</li> <li>Implement revised governance &amp; reporting</li> <li>Refine process after 1 monthly cycle (workshop)</li> <li>Coach Group and local teams</li> <li>Monthly bottom-up reforecast</li> <li>Weekly refresh and variance analysis</li> <li>iterations</li> <li>Reduce variances</li> <li>Identify &amp; drive improvements</li> <li>Embed cash reporting at all levels of organization</li> <li>Align incentives as comfort around process improves</li> </ul>			
•	Assistance to identify and deliver immediate quick wins		to actuals <ul> <li>Weekly/monthly cash calls</li> </ul>			
<ul> <li>Deloitte involvement</li> <li>Intensive analytical exercise across all operating units and Group using readily available information</li> <li>Small senior team providing hands-on advice and assistance to develop a revised cash management process, tools, governance structure and reporting and monitoring framework</li> <li>Facilitation and coaching to Group and local teams</li> <li>Support weekly/monthly process, test &amp; challenge of forecasts, variances</li> <li>Analysis and assistance to deliver tangible cash improvements throughout the project</li> <li>Gradually transition Deloitte team out of the business</li> <li>Move to advise on overcoming specific issues rather than whole process</li> </ul>						
	Cash is t	he King	د المعرفة (عرب) Communicate			
	Control cash and	dentify a short- I Plan, forecas	t, monitor, reforecast, 🕛 Communicate regularly with all			

reforecast again, and repeat

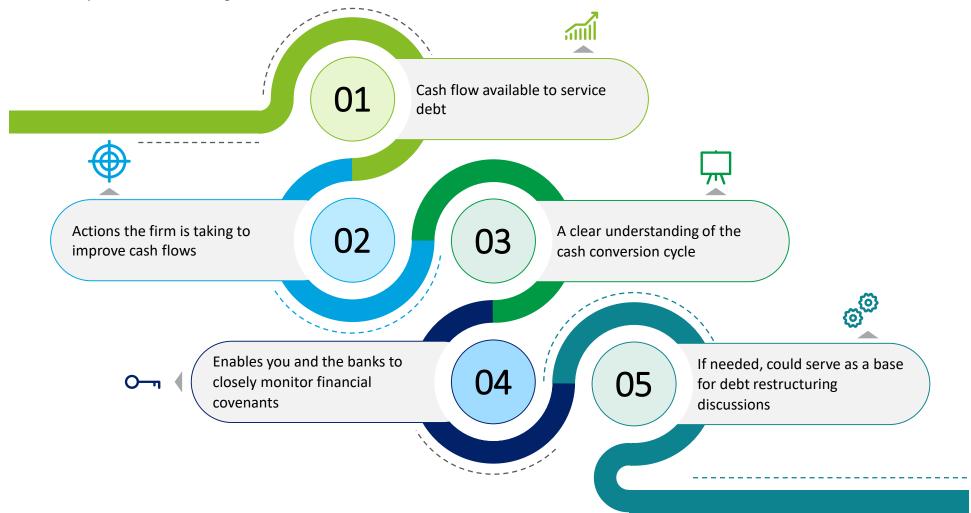
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your key stakeholders

# 13 week cash-flow forecasting

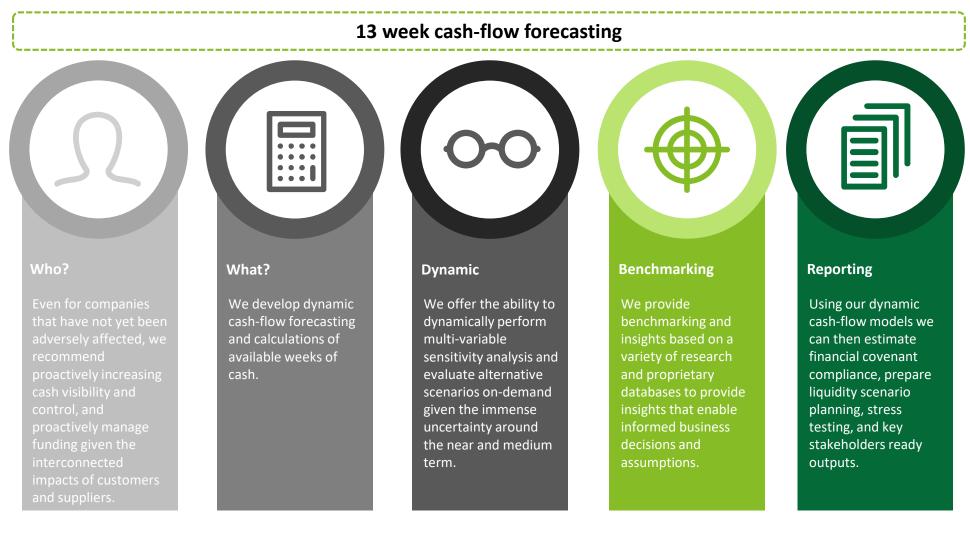
## Can be used for effective communication with banks and other key stakeholders

Having a robust 13 week cash-flow forecast will assist in your communication with the banks and other key stakeholders as it better monitors debt covenants, debt service coverage ratio, cash conversion cycle, and debt capacity. In addition, a 13 week cash-flow will help in discussions with banks as it provides detailed insights into:



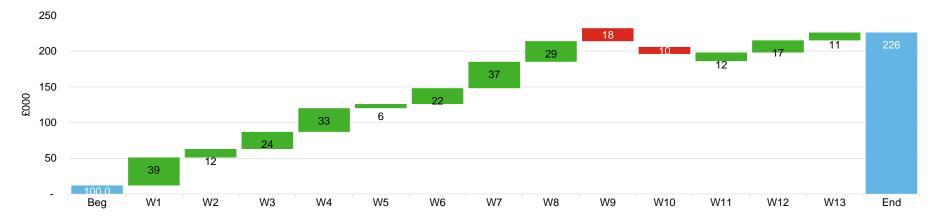
# How we can help

We are here to assist you virtually

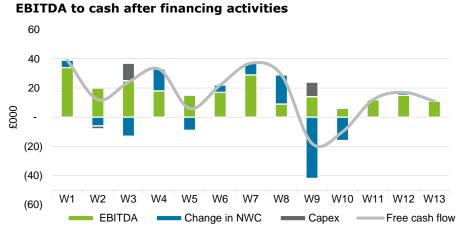


# An illustrative example

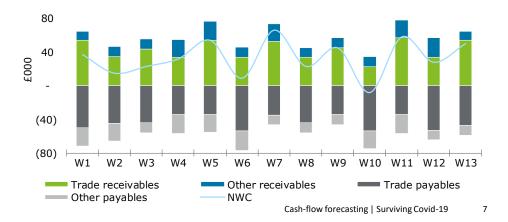
An detailed illustrative example on a week to week basis



#### Cash bridge Week 1 to Week 13



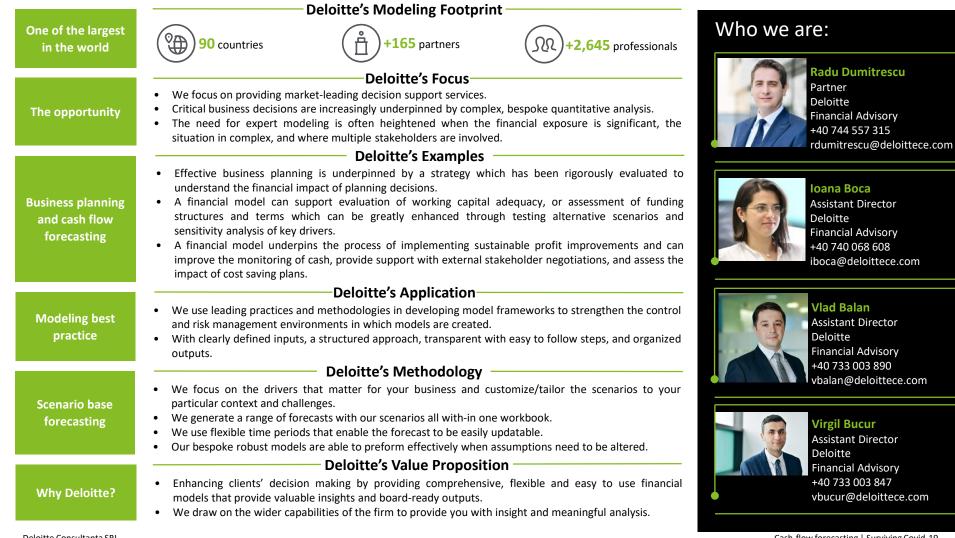
Net working capital



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# Deloitte's financial modeling services

Supporting clients in the resolution of the most significant business decisions they face by designing bespoke planning and decision support tools



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