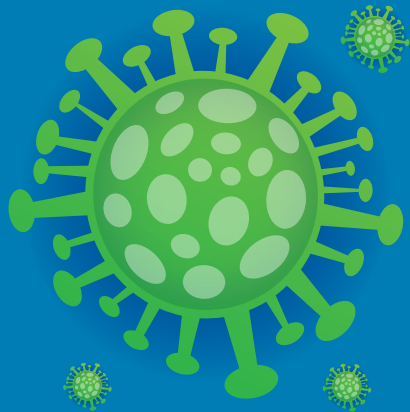


Digital transformation and interoperable data



COVID-19 was a driver and accelerator of health care digital innovation in 2020



Nearly **65%** of EU health care providers said their organization had increased its adoption of digital technologies to support clinicians' ways of working

64% reported that their organization had increased its adoption of digital technologies to provide virtual support and ways of engaging with patients

Virtual health

COVID-19 has helped break down regulatory, financial, and behavioral barriers to allow virtual care to be widely integrated into our health care system and meet patients' needs

Radical data interoperability is a required foundational capability to enable the deliver of patient-facing programs and associated technologies

It can reduce admin costs, increase efficiency of care delivery, reduce the cost of care, increase revenue and growth



Artificial Intelligence is gaining traction in health care. Early use centered on automating manual processes; however, the pandemic has opened doors for AI and other digital technologies to solve complex clinical and non-clinical problems



Health care organizations today are transitioning to health IT systems powered by cloud computing and data/analytics tools, driven by cost controls

Cloud spending increased by 11% in the second quarter of 2020 over the same period the previous year

Cloud is helping:

- producing a scalable virtual desktop
- enabling remote care and remote work



Biggest concerns?

Cybersecurity will continue to be a front-burner issue for cloud providers and their customers.

Find new ways of working to remove development bottlenecks and get new releases out **faster**

▶ [Learn more at www.deloitte.com/healthcareoutlook](http://www.deloitte.com/healthcareoutlook)

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