

ERP Core Modernization

Get the insights and execution of Clean Core ERP from Deloitte paired with the experience of ServiceNow, to help boost efficiency, elevate ERP experiences, and accelerate impact that matters with lowered risk.



As organizations modernize, significant ERP customizations can make upgrades daunting.

A significant backlog of existing manual processes:

With inefficient processes, many organizations lack the resources and technology to address the growing backlog of automation requests.

Complicated internal customizations:

Core customizations can be difficult to identify and evaluate for migration, which impedes the ERP upgrade process.

Inconsistent levels of digitalization:

Complex operational landscapes with fragmented IT applications in various stages of digitization can hold you back from getting the most out of your ERP.

An impactful approach built and prioritized from a foundation of actionable insights can:

Boost efficiency:

Understand where and how to inject speed and efficiency into your ERP with Deloitte's experience in process mining and optimization.

Elevate experiences:

Quantify the real impact of your ERP insights with engaging consumer-grade digital experiences using ServiceNow as a single system of engagement.

Execute automation:

Drive strategic action at-scale with a game plan for continuous improvement from Deloitte and best-in-class workflow execution from ServiceNow.

Keep your core ERP running while delivering business processes that transform end-to-end experience.



ERP customization mining

Proactively understand how your current ERP functions by scanning for customizations in the core and relocating them to the ServiceNow system of engagement.



Value management expertise

Work with Deloitte to identify opportunities for sustainable improvements to high-impact processes and develop a plan to connect ERP resources across your enterprise.



Human-centric design

Bring human-centric design, modern UX, and the customer journey together through engaging customer-grade digital experiences with ServiceNow.



Low-code digital workflows

Execute on the highest-value customization opportunities by building fully automated digital processes directly in ServiceNow instead of your ERP core.



Value realization

Gain full control of value realization, time to value, and complexity of improvement investments through a tailor-made transformation plan built with Deloitte.



Operate to Innovate

Regularly improve, reuse, and realign investments and identify new automation opportunities with Deloitte's Operate to Innovate program that leverages Deloitte's Digital Factory capability.

To experience the next level of ERP, organizations need:



SPEED

Build a connected and future-proofed business by ensuring your people and processes are armed with efficiency.



SCALE

Remain agile in your ERP operations by addressing change at the enterprise level and working across organizational lines.



INSIGHT

Drive decision-making based on KPIs so you can take the right actions on the right signals at the right time.

Get the most out of your ERP

A strong ERP core opens the door for accelerated innovation. Organizations can take their ERP to the next level without interrupting core operations. Deloitte provides deep industry experience to improve ERP efficiency enabled by the ServiceNow platform. Together, we deliver incremental capabilities built and prioritized from a solid foundation of actionable insights. With the speed, scale, and insight of Deloitte and ServiceNow, you can get the most out of your ERP and drive sustainable business growth.

Where are you in your ERP modernization journey?



Improvement identification

Evaluate the path of your digital transformation journey whether undergoing M&A activities, consolidating technologies, or undergoing upgrades.



Process visualization

Gain a complete view into how your current-state ERP functions, and the processes that are holding the organization back, with process mining.



Building a strategy for innovation

Collaborate with Deloitte to develop a strategic plan that uncovers hidden value and enables transformation rather than one-off ERP customizations.



Executing best-in-class digital workflows

Act on the highest-value customization opportunities by building fully automated digital workflows in ServiceNow.



Continuous optimization and improvement

Future-proof your ERP by driving continuous improvement through ongoing evaluation, prioritization, and execution across the organization.

Get in touch today



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