FIGURE 3

Biggest challenges in leveraging tech to drive impact: Legacy and lack of talent/skills

History (legacy environment, existing transformation project, history of ineffective delivery)

66%

Lack of talent, skills, leadership (inadequate tech leader, tech function, business knowledge)

58%

Lack of business leadership (lack of business vision, leadership conviction, cultural resistance to change)

58%

Lack of prioritization/process (lack of capacity, prioritization)

45%

N=500.

Source: 2020 Deloitte and WSJ Intelligence global survey.