Deloitte.

Location Intelligence

The business of Where.



Clients from across industries face locationrelated challenges...

D I G I T I Z A T I O N , O P T I M I S A T I O N

"Which physical branches to close because of digital transformation trends?"

"Where to open a new branch?"



"Is the current geographical distribution of goods delivery trucks optimal to meet peak demand?"

TRANSPORTATION, SUPPLY CHAIN

CUSTOMER BEHAVIOR



"Customer demand has changed – how to relocate goods/cash points based on customers' patterns and preferences?"

ENERGY, UTILITIES



"What is an electrical grid utilization in a defined area?"

"Which area offers the best energy / costs ratio for a new solar power plant?"

...and we need to support them with <u>efficient</u> solutions.

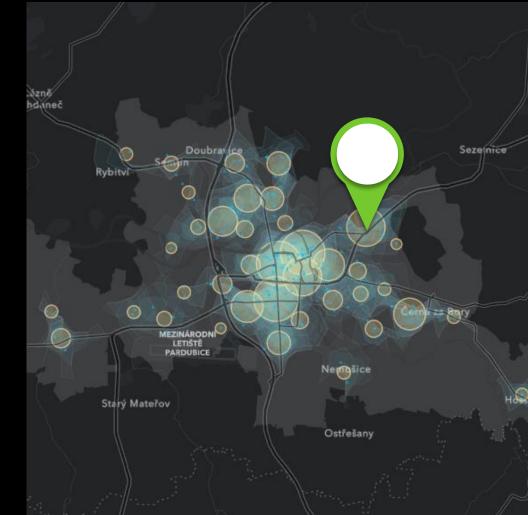
Inspired by best practices in the Business Intelligence practice, our approach covers <u>2 client options:</u>

Preparation of a self-service environment for clients' analysts, or

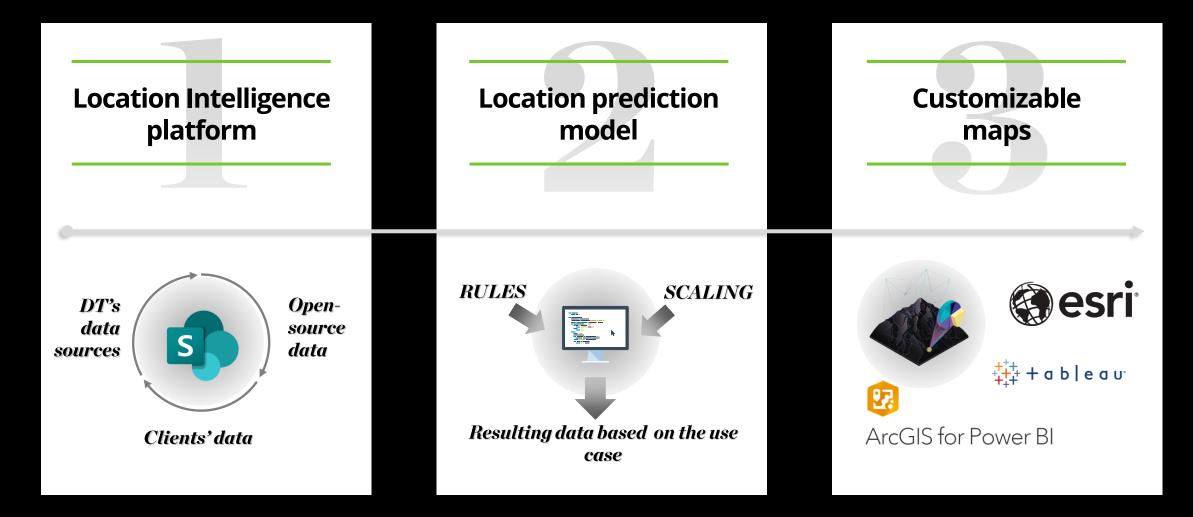
(2)

Custom analyses and recommendations to solve geo-located problems.

... as a reusable solution for <u>all</u> <u>industries</u> and <u>customizable for</u> <u>different clients</u>.



We plan to follow a simple 3-step approach.



Example application of proposed solution in practice.

"We need to reduce our physical touchpoints because of the digitization and business transformation" of our company - but what are the optimal locations to maintain?"

-- large international bank --

Data collection

Open-source data (socioa) demographic, competition, urban planning, etc.).

S

- b) Deloitte data (industry and macroeconomic forecasts).
- **Client's** branch performance C) data.



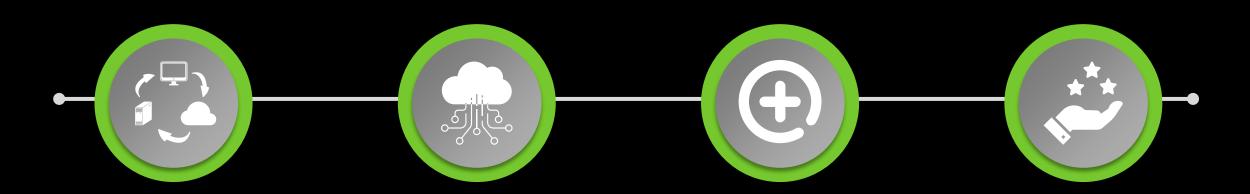
- model & customization
- Choice of pre-developed a) statistical model
- Definition of **rules**. b)
- Set up of weighs for chosen C) measurable criteria (e.g. profitability, costs, customercentric approach etc.)



Interactive report with maps

- Finding the **optimum of** a) physical touchpoints to maintain customer retention and profitability.
- Display of locations in an b) interactive dashboard.

Product business summary.



Reusable LI solution, expected roll-out within 3 months and with 3 deliverables

Open-source data extension of your internal data to get some benchmarking Applicable for all industries and different use cases AI or ML insights as a potential part of the Location Intelligence

solution

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