

Financial services compliance advisory services







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### Introduction

Conduct and regulations team was established in 2017 supporting Deloitte's financial institutions clients. With over 30 staff who are compliance experts with experience in dealing with the SFC, HKMA and other relevant HK's financial rules and regulations.

The financial services industry is a highly regulated industry. The Hong Kong's well respected regulators including the Securities and Futures Commission (SFC), the Hong Kong Monetary Authority (HKMA), the Hong Kong Exchanges and Clearing Limited (HKEx) and the Insurance Authority (HKIA) they all act as frontline regulators of Hong Kong to ensure a healthy and stable financial system and maintain Hong Kong as a competitive international financial market.

#### **Our clients:**

- Banks
- Investment banks
- Brokerage firms
- Corporate financiers
- Fund managers
- Private equity and venture capital firms
- Insurance agents and brokers
- Fintech firms



## What we do



We provides a full range of regulatory advisory services.

#### Licensing

Deloitte has a skilled team with experience who are familiar with SFC/HKMA's licensing requirements and application process. We can assist you to determine whether or not your business is or will be performing any regulated activities.

If your firm determines to apply for license, we can assist on preparing the license application and responding to the enquiries raised by regulators during license application process. Client's resources can be focused on other areas of business

Our team can assist the license applicant with the following:

- Offers a full project management process
- Assistance in preparing application pack including business plans and relevant application forms, etc.
- Assistance in preparing financial projections
- Advising on regulatory capital requirements
- Advising on competency requirement of responsible officer and license representatives
- Assistance in enrolling the appropriate local licensing examination paper
- Assistance in analyzing and responding to questions and enquiries raised by the regulator during license application

To allow our clients to use their resources effectively and focus on business, we also tailor make monthly service package and provide ongoing compliance support post-licensing.

### **Ongoing compliance support**

As a trusted partner of our clients, we offer a solution to financial institutions and deliver on time within the budget and with professional quality standard:

#### **Compliance policies and procedures**

We assist financial institutions in developing compliance program, policies and procedures and maintaining them up to date along the new business needs, change of internal systems or implementation of regulatory updates or mandates. To assist the management in managing compliance risk, we also assist in developing compliance surveillance program and capabilities such as designing a customized compliance monitoring plan, risk management framework and internal control documents.



#### Regulatory research and advisory

We help financial institutions clients in tracking regulatory changes on regular basis and keep the management up to date. On specific topic that the client is interested in, we can provide regulatory research and assist the management to assess the potential implication to their business and make recommendations on implementation.

#### **Regulatory returns review**

Leveraging our regulatory and industry experience, we can provide advisory and review services for your periodic and ad hoc regulatory returns filings to ensure accuracy and completeness such as:

- Financial Resource Rules (FRR) calculations
- Banking returns
- Account Disclosure Document (ADD)

- Business and Risk Management Questionnaire (BRMQ)
- Notification of changes of substantial shareholders
- Notification of new/removal of SFC responsible officer's directorship

#### **Compliance training**

Licensed financial institutions have compliance obligation updating its executives and relevant employees on their knowledge and skills through continuous professional training (CPT) to maintain their competence and remain fit and proper.

We assist the management to design and implement the training program to fulfill the compliance training needs for all level of staff.



#### Independent review and assessment

The objective of the independent review and assessment is to prevent, detect or remediate the potential non-compliance of the relevant rules and requirements, code of conducts, regulator's circulars and guidance. Our methodology typically comprises the followings:

- 1. Identify the client's objective of the review and the outcome to achieve
- 2. Design the scope of the review such as the targeted business process and their relevant governing rules and regulations
- 3. Assess the risk and determine any deficiencies, ineffective controls or non-compliance
- 4. Report to client's management with observations and findings and provide recommendations and assist in enhancement or remediation

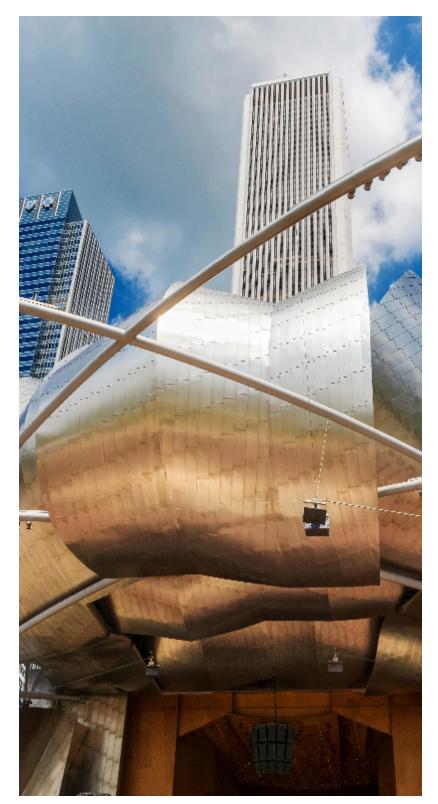
#### Areas of experience:

- Compliance functionality health checking before SFC's on site review
- Internal control assessment initiated by the licensed firm's management
- Independent review mandated by SFC
- Internal investigation on employee misconduct

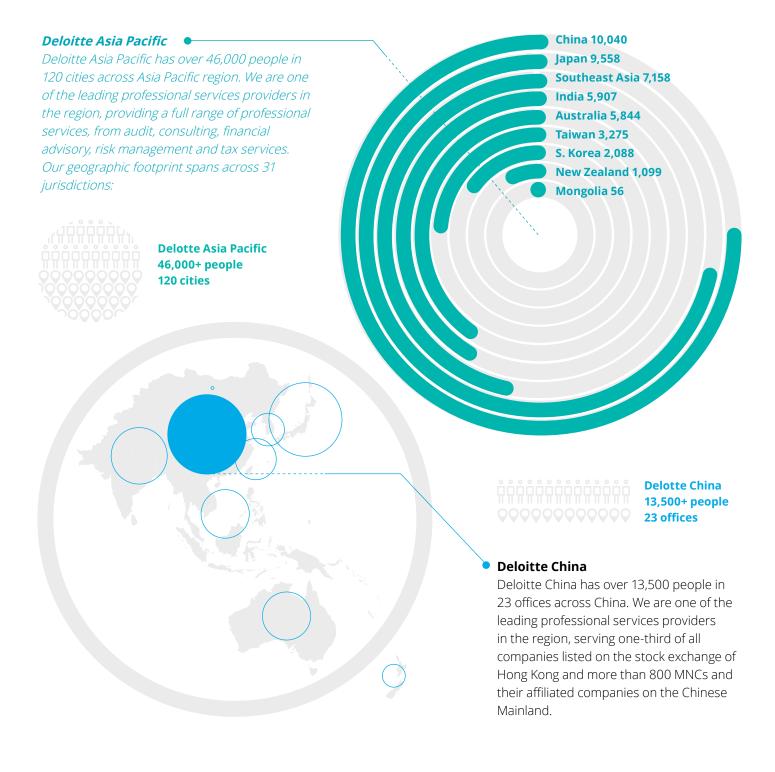
#### **Investigation and enforcement**

Deloitte has partnered with Yang Chan & Jamison, an independent Hong Kong law firm under brand of Deloitte legal.

Deloitte Legal's lawyers are licensed to practice Hong Kong law. We work closely with Deloitte Legal's Litigation team in assisting financial institutions in responding regulatory requests during regulator's inspection and defending the licensed firms and their officers and employees in regulator's investigations and enforcement actions.



# Our presence



# Key contacts



Ted Ho Partner Hong Kong Tel: +852 2852 6489 Email: teho@deloitte.com.hk



Adrian Yeung
Director
Hong Kong
Tel: +852 2852 1938
Email:adyeung@deloitte.com.hk



Wilson Cheung
Director
Hong Kong
Tel: +852 2852 6609
Email:wilcheung@deloitte.com.hk



Eric Ng
Associate Director
Hong Kong
Tel: +852 2238 7842
Email: eng@deloitte.com.hk



Justin Lau
Associate Director
Hong Kong
Tel: +852 2852 6317
Email: juslau@deloitte.com.hk



Candy Pan
Associate Director
Hong Kong
Tel: +852 2852 1013
Email: candypan@deloitte.com.hk



Jade Ko Manager Hong Kong Tel: +852 2238 7414 Email: jadko@deloitte.com.hk

## Office locations

#### **Beijing**

12/F China Life Financial Center No. 23 Zhenzhi Road Chaoyang District Beijing 100026, PRC Tel: +86 10 8520 7788 Fax: +86 10 6508 8781

#### Changsha

20/F Tower 3, HC International Plaza No. 109 Furong Road North Kaifu District Changsha 410008, PRC Tel: +86 731 8522 8790 Fax: +86 731 8522 8230

#### Chengdu

17/F China Overseas International Center Block F No.365 Jiaozi Avenue Chengdu 610041, PRC Tel: +86 28 6789 8188 Fax: +86 28 6317 3500

#### Chongqing

43/F World Financial Center 188 Minzu Road Yuzhong District Chongqing 400010, PRC Tel: +86 23 8823 1888 Fax: +86 23 8857 0978

#### **Dalian**

15/F Senmao Building 147 Zhongshan Road Dalian 116011, PRC Tel: +86 411 8371 2888 Fax: +86 411 8360 3297

#### Guangzhou

26/F Yuexiu Financial Tower 28 Pearl River East Road Guangzhou 510623, PRC Tel: +86 20 8396 9228 Fax: +86 20 3888 0121

#### Hangzhou

Room 1206-1210 East Building, Central Plaza No.9 Feiyunjiang Road Shangcheng District Hangzhou 310008, PRC Tel: +86 571 8972 7688

Fax: +86 571 8779 7915 / 8779 7916

#### Harbin

Room 1618, Development Zone Mansion 368 Changjiang Road Nangang District Harbin 150090, PRC Tel: +86 451 8586 0060 Fax: +86 451 8586 0056

#### Hefei

Room 1201 Tower A Hua Bang ICC Building No.190 Oian Shan Road Government and Cultural New Development District Hefei 230601, PRC Tel: +86 551 6585 5927 Fax: +86 551 6585 5687

#### **Hong Kong**

35/F One Pacific Place 88 Queensway Hong Kong Tel: +852 2852 1600

Fax: +852 2541 1911

#### **Jinan**

Units 2802-2804, 28/F China Overseas Plaza Office No. 6636, 2nd Ring South Road Shizhong District Jinan 250000, PRC Tel: +86 531 8973 5800 Fax: +86 531 8973 5811

#### Macau

19/F The Macau Square Apartment H-N 43-53A Av. do Infante D. Henrique Macau

Tel: +853 2871 2998 Fax: +853 2871 3033

#### Mongolia

15/F, ICC Tower, Jamiyan-Gun Street 1st Khoroo, Sukhbaatar District, 14240-0025 Ulaanbaatar, Mongolia

Tel: +976 7010 0450 Fax: +976 7013 0450

#### **Nanjing**

6/F Asia Pacific Tower 2 Hanzhong Road Xinjiekou Square Nanjing 210005, PRC Tel: +86 25 5790 8880 Fax: +86 25 8691 8776

#### **Shanghai**

30/F Bund Center 222 Yan An Road East Shanghai 200002, PRC Tel: +86 21 6141 8888 Fax: +86 21 6335 0003

#### **Shenyang**

Unit 3605-3606, Forum 66 Office Tower 1 No. 1-1 Qingnian Avenue Shenhe District Shenyang 110063, PRC Tel: +86 24 6785 4068 Fax: +86 24 6785 4067

#### **Shenzhen**

9/F China Resources Building 5001 Shennan Road East Shenzhen 518010, PRC Tel: +86 755 8246 3255 Fax: +86 755 8246 3186

24/F Office Tower A, Building 58 Suzhou Center 58 Su Xiu Road, Industrial Park Suzhou 215021, PRC Tel: +86 512 6289 1238 Fax: +86 512 6762 3338 / 3318

#### Tianjin

45/F Metropolitan Tower 183 Nanjing Road Heping District Tianjin 300051, PRC Tel: +86 22 2320 6688 Fax: +86 22 8312 6099

#### Wuhan

Unit 1, 49/F New World International Trade Tower 568 lianshe Avenue Wuhan 430000, PRC Tel: +86 27 8526 6618 Fax: +86 27 8526 7032

#### Xiamen

Unit E, 26/F International Plaza 8 Lujiang Road, Siming District Xiamen 361001, PRC Tel: +86 592 2107 298 Fax: +86 592 2107 259

#### Xi'an

Room 5104A, 51F Block A Greenland Center 9 Jinye Road, High-tech Zone Xi'an 710065, PRC Tel: +86 29 8114 0201 Fax: +86 29 8114 0205

#### Zhengzhou

Unit 5A10, Block 8, Kailin Center No.51 Jinshui East Road Zhengdong New District Zhengzhou 450018, PRC Tel: +86 371 8897 3700 Fax: +86 371 8897 3710

#### Sanya

Floor 16, Lanhaihuating Plaza (Sanya Huaxia Insurance Center) No. 279, Xinfeng street Jiyang District Sanya 572099, PRC Tel: +86 0898 8861 5558 Fax: +86 0898 8861 0723

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