

# Deloitte. INSIDER THREAT

CATCHING INSIDERS IS ABOUT PREVENTION

NEED RISK RECOGNITION

What does risk look like?

"It was my job to collect the not-case letters... - Dave"

RISK MANAGEMENT MUST KEEP UP WITH ALL THE CHANGES!

\* We know more today than we used to  
- Insiders who betray their/others - it doesn't matter - what we can do is mitigate  
- 125 ANZ Straight Espionage

"I was more concerned about my colleague"

Was walking out information - Poland

Inter-connected

INCREASING COMPLEXITY

Accustomed to immediate access to info

Pay ATTENTION to the CHANGING WORK FORCE

They're Tech savvy NOT Security Savvy

We should be reaching out!

Pay Attention! eg Impact of Financial Crisis

It's not all about data... It's about people & what they do with the data!!

Get to understand Crisis & managing Workforce

Signal flag before the alarm

- \* People are people - strange, lonely & Access
- \* Lack of resources to deal w/ issues
- \* Focus on mitigators - Support, trust...
- \* Suffering some type of crisis

HAPPENS OVER TIME

- \* What happens to people as they transition is our greatest vulnerability
- \* We're losing our competitive advantage as a country
- \* This happens over time - people don't generally come to work for the purpose of espionage

CAN IT STILL HAPPEN TODAY?

It was easier in the 80s to protect against loss of data

Today we're dealing w/ 10K counter intelligence cases - FBI

Need Check-ups from the neck up!

Loss of retirement

WHAT DO YOU DO DIFFERENTLY?

Pay attention to employee needs

Terrorism

Fraud

ESPIONAGE

Include social awareness in everything

MOTIVATORS?

- \* Crisis + Access
- \* Financial Crisis
- \* Firing People

WHICH VULNERABILITY CONCERNS YOU MOST?

- \* Convergence of foreign employees
- \* Globalized Environment
- \* Companies abroad can exploit our data
- \* Immediate access to info
- \* We don't baseline the workforce

- Who are our insiders?
  - Broader set today
  - Customers / 3rd Party Partners
  - People whose access has been terminated
  - Family use of Lexus Nexus

- What are the ways people betray trust?
  - Intentional
  - Accidental
  - Inappropriate, Unintentional

CULTURE RISK MITIGATION  
- INVENTORY - What's critical  
- KNOW YOUR VULNERABILITIES

Protect the people, mission! facilities @ NSA

PANEL:



There are spies amongst us!

Get proactive!

Complacency