

Deloitte Discovery: eRaptor™

eRaptor™ – Resource and Productivity Tracking or Reporting: Provides transparency into our review, while also supporting budget accountability and cost management.

The Issue:

Responding quickly, concisely and accurately to court-dictated discovery requests with relevant electronically stored and hard copy documents within the court-mandated time frame.

In today's economic environment, U.S. companies face increased pressure to cut costs. Increasing litigation costs, specifically, document review for discovery, are a big target for cost cutting. As document review costs grow along with the volume of discoverable electronic documents, companies will require greater accountability from providers of these services. It will be essential for document review service providers to articulate and illustrate the value of their services with a transparent and tangible understanding of what they deliver.

Our solution

Deloitte Document Review Services has developed eRaptor, a powerful database that simplifies the tracking and reporting of document reviews, allowing companies to manage budgets and costs effectively. The eRaptor database is designed to meet our clients' needs and goals: commitment to quality and reliability, platform neutrality, project management objectivity, project metric transparency, and real time verification of properly allocated resources.

What makes eRaptor an effective tool for managing Document Review?

eRaptor is review platform neutral: eRaptor's simple and intuitive design can integrate with document review databases to manage the workflow process and provide real time project statistics, even for the most nuanced projects.

eRaptor is process driven: eRaptor workflow functionalities help to keep various projects organized to maximize process efficiencies and help to keep each project staffed by the appropriate level of resource.

eRaptor is project-metric oriented: Years of capturing project metrics in eRaptor provide us with key project scope attributes. We utilize our vast library of metrics at the beginning of a project to forecast anticipated costs, and we work with the client to develop a cost-effective project scope that can meet the case budget.

eRaptor delivers real time reporting: Our workflow processes are managed in real time, so we provide the client with reporting on all variables of project status — e.g., particular custodian review status, production status, up-to-the-hour cost expenditures — that are crucial to making case strategy and ongoing expenditure decisions.

eRaptor is flexible: With a flexible objective-oriented database, we can quickly manipulate the database to meet the demands of even the most nuanced document review project.

The Deloitte Document Review Difference

Experienced Team

Deloitte Document Review professionals have been engaged by clients on large and sophisticated document review projects in a multitude of industries.

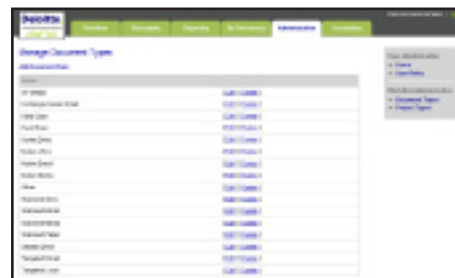
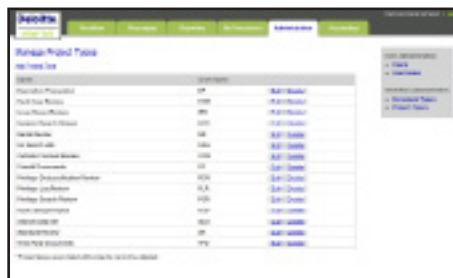
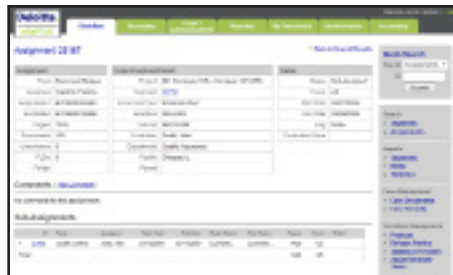
Dedicated Document Review Professionals

Our document review professionals are bar-certified and experienced in managing all aspects of document review, including first pass, privilege review, and comprehensive ready-for-production document review. Our team includes bar-certified document review attorneys and project managers with seven to ten years of large-scale document review and production experience.

Proprietary Tools and Technology

Deloitte Document Review professionals are armed with deep technical know-how as well as proprietary, innovative software and cutting-edge methodology.

Sample Screenshots of eRaptor



How eRaptor works

Project workflow: Data-set information from the document repository is loaded into the Workflow Module of the database, which then assigns and monitors the information. Project tasks, including workflow management, reviewer quality statistics, and project management, are also tracked.

Project communications: Review guidelines; project assignments and team communications are managed through the Project Communications Module, so everyone on the project team has consistent, up-to-date project information.

Project timekeeping: Everyone working on a project manages their time through the Timekeeping Module, which is the key to properly managing resource allocations on various projects.

Project reporting: A robust Reporting Module provides real time project monitoring on project status information and metrics, resource allocation, and project spend to manage project scope and client expectations.

For more information about our review services, contact:

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