



CIO Insomnia Index Summary



CIO Technology Forum 2011
Cape Town and Johannesburg

Background

- 65% of delegates participated in the CIO Insomnia Index at the Deloitte CIO Technology Forums held in Cape Town and Johannesburg in September 2011.
- The following industries are represented in the survey results:
 - Telecoms
 - Petro Chemical
 - Education
 - Healthcare
 - Retail
 - Manufacturing
 - Mining
 - Government
 - Automotive
 - Insurance
 - Banking
 - Transport
- Biggest opportunity is given a score of +7
- Biggest challenge is given a score of -7

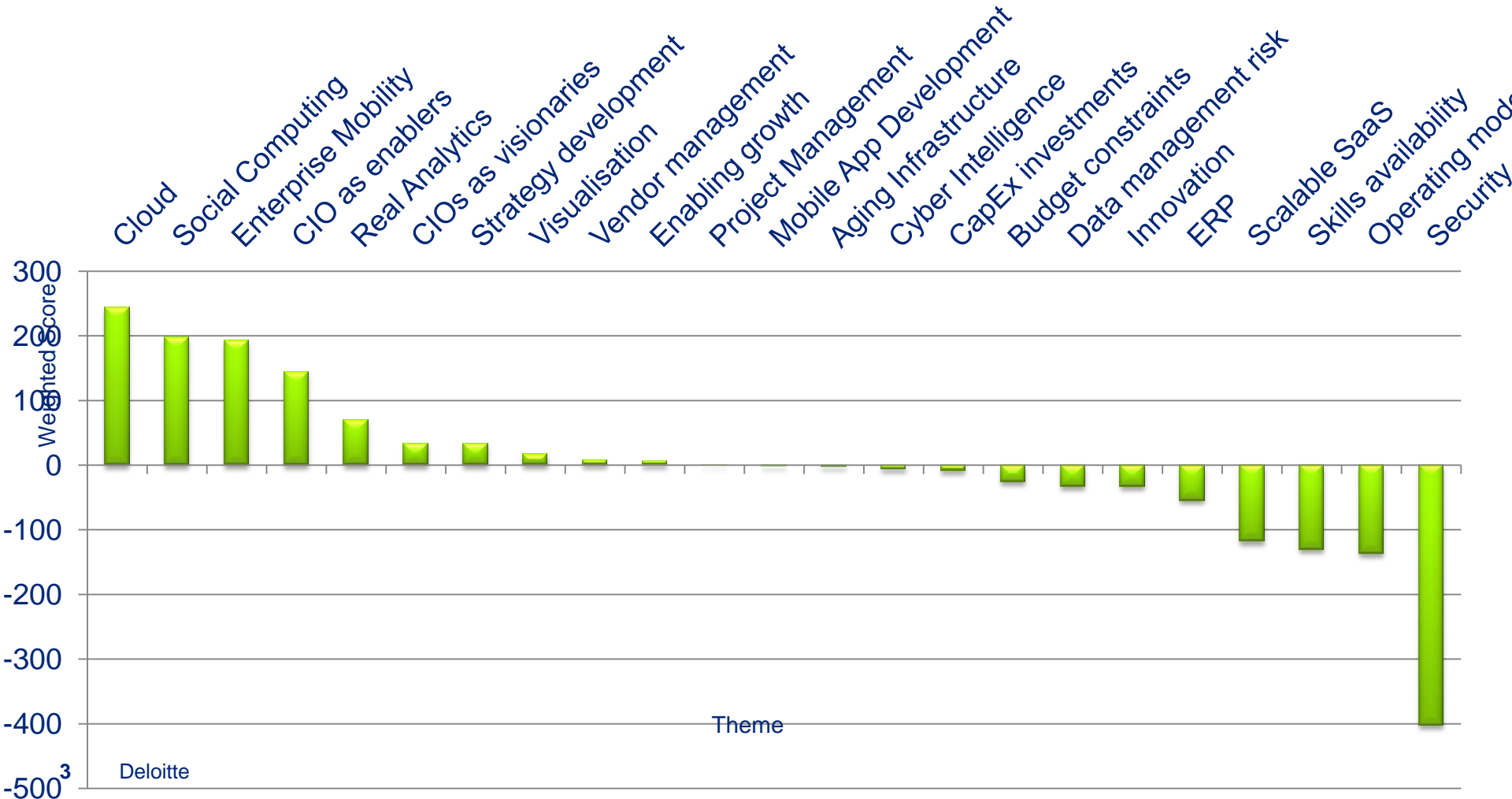
Total scores per theme

The biggest opportunities for CIOs are:

- Cloud Computing
- Social Media
- Enterprise Mobility

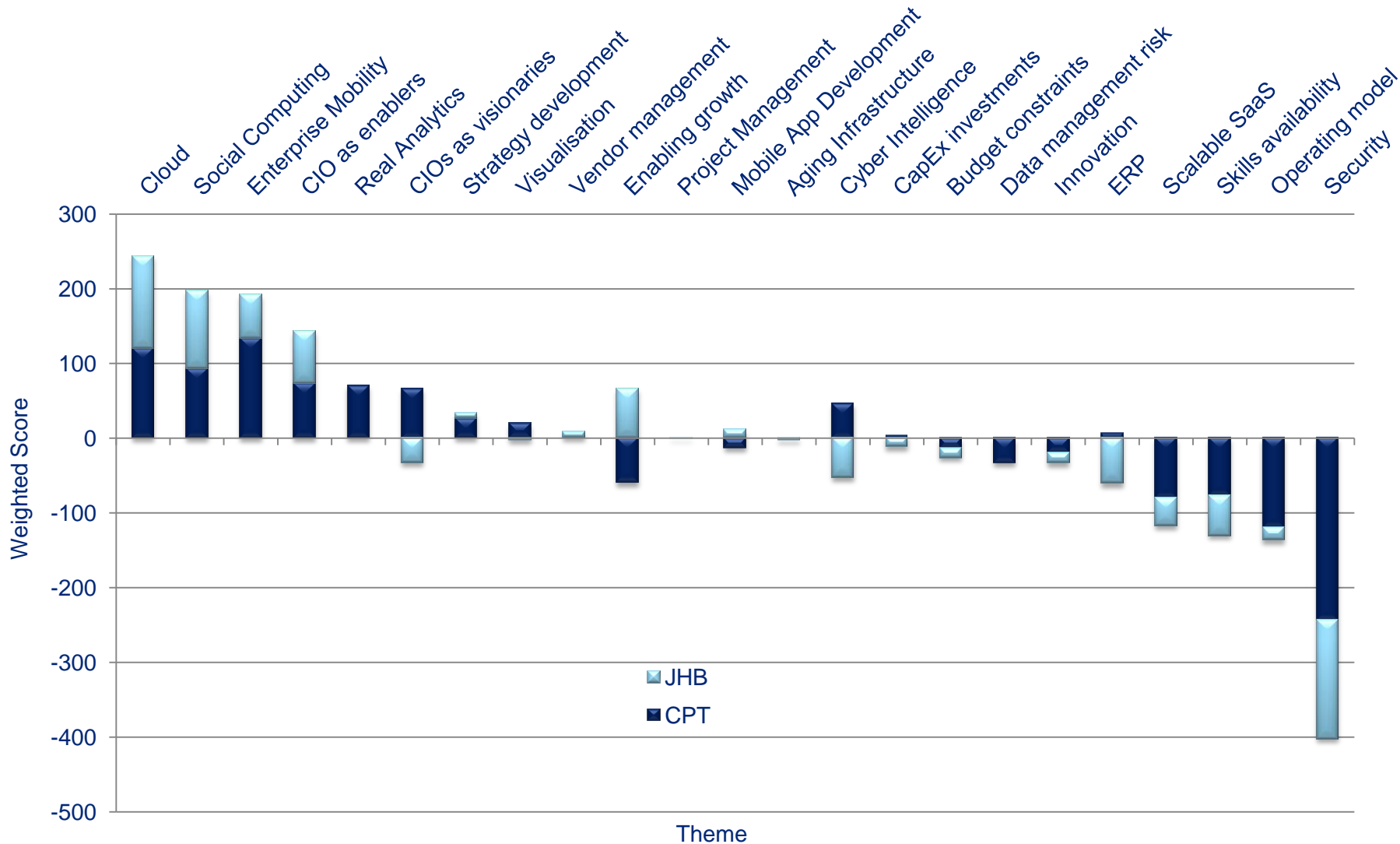
The biggest challenges for CIOs are:

- Security
- Operating models
- Scalable SaaS
- Skills availability



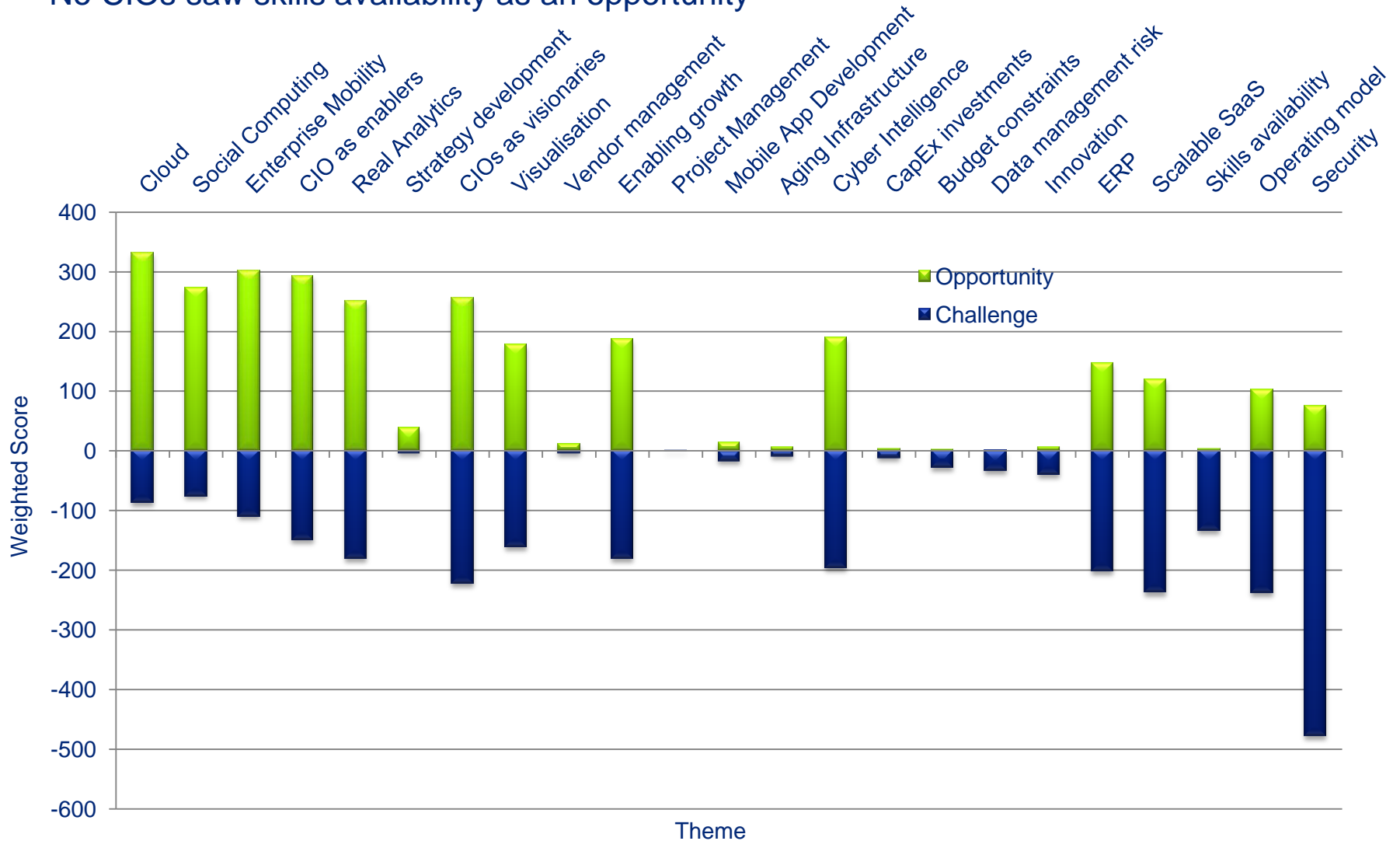
Total scores per theme by region

Overall there is a consistency across regions with the exception of “Enabling growth” where Cape Town CIOs see this has a challenge, but Johannesburg CIOs see this as an opportunity.



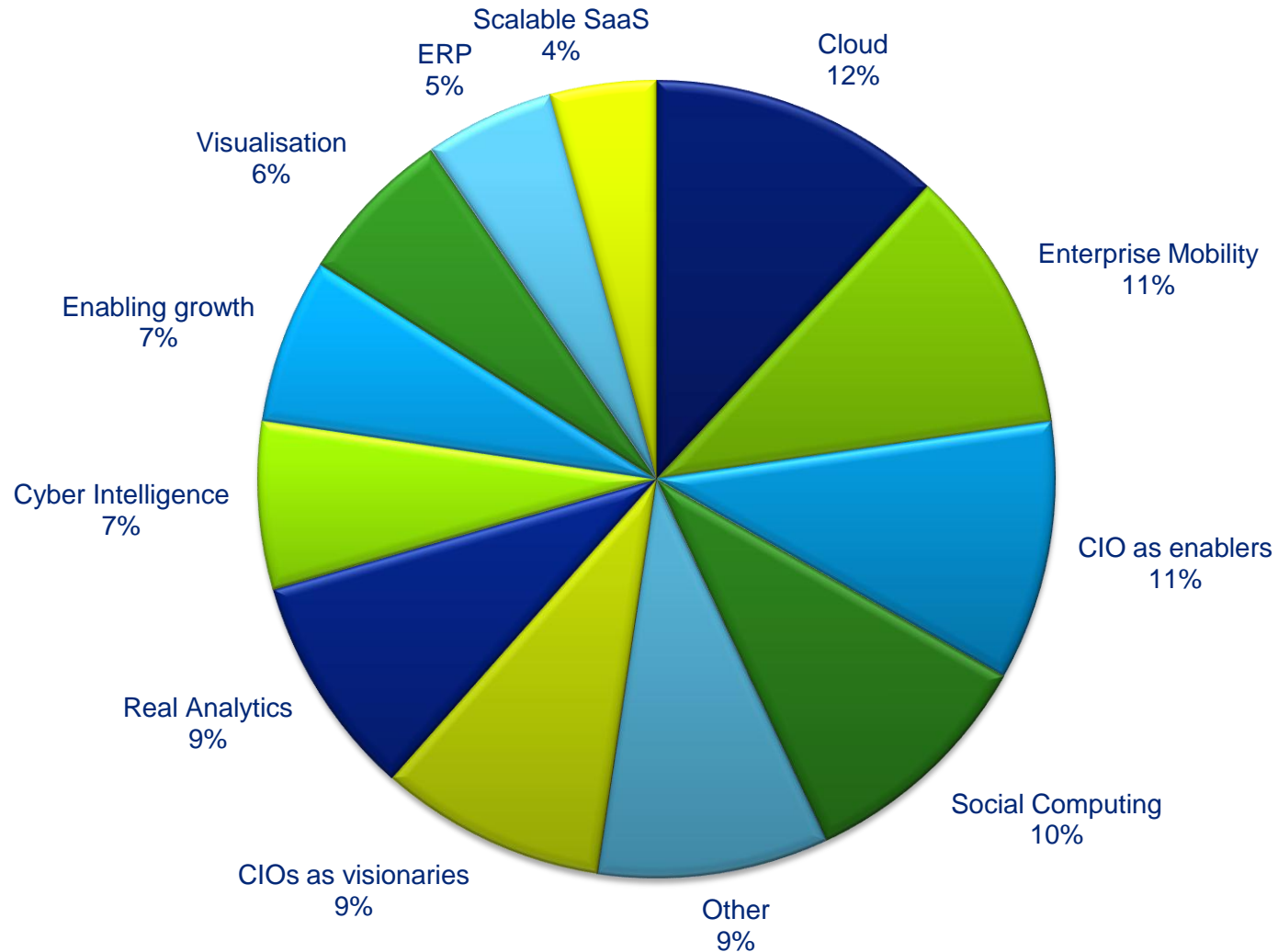
Total scores per theme by sentiment

- Cyber intelligence, Real Analytics and “CIOs as Visionaries” are seen as both a challenge and an opportunity
- No CIOs saw skills availability as an opportunity



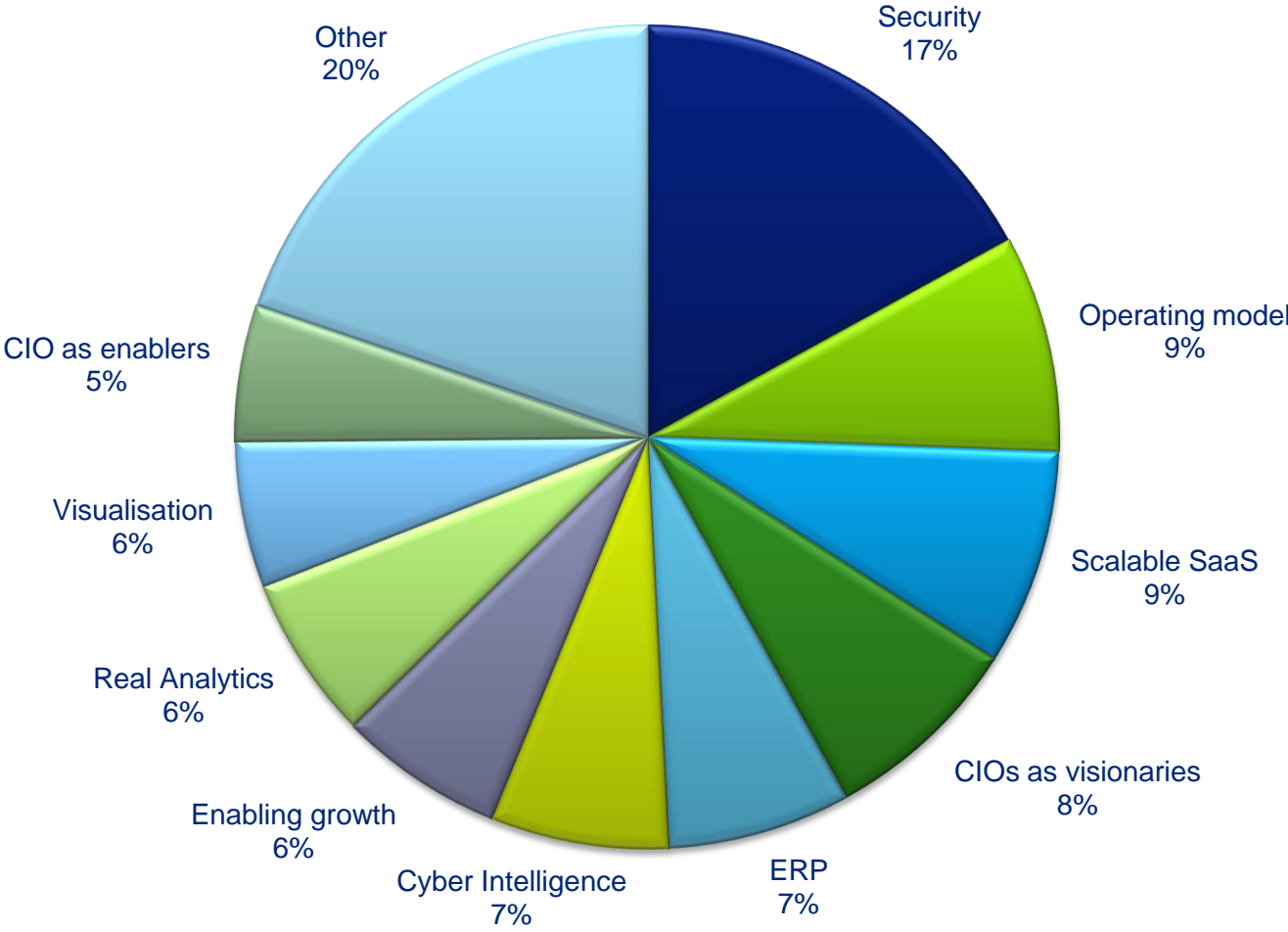
Summary of biggest opportunities

- There is no clear theme that was identified as an opportunity
- The CIO's menu of challenges and opportunities is full, making it critical to deploy scarce resources effectively



Summary of biggest challenges

- As Cloud, Enterprise Mobility and Social Computing are the biggest opportunities, Security is therefore seen as the biggest challenge and is top of mind for CIOs



Parting comment

When comparing the responses from the CEO Insomnia Index and the CIO Insomnia Index, it is interesting to note that CEOs tend to agree more with one another than CIOs. There were far more disparate responses from the CIOs which could be due to the various roles the CIO is playing within different organisations.

Deloitte.