

## Training & Development

We seek to be recognised as the leading advisors in helping organisations unlock the potential of their people by providing training and development programs that are tailored to their needs.

Our aim is to help you identify programs that are relevant to the needs of your organisation and have real life applicability. We want to ensure that learning makes an impact on the performance of your people and your organisation.

### **Our Mission of Improved Performance**

To develop a human potential through a well balanced, integrated and focused training approach that builds the capability to adapt and grow.

### **We offer more than 200 training programs on a wide range of subjects including**

- Banking
- Financial Management
- Tax
- Project Management
- Sales & Marketing
- Customer Service
- Information Technology
- Hospitality and Tourism
- Construction & Developing
- Shipping
- Automotive
- Business Balance Scorecard
- Quality Systems
- Management & Leadership
- Human Resource Management
- Performance Management
- Communication
- Delegation and Motivation
- Teambuilding
- Time Management
- Negotiations Skills
- Decision Making

*Unlock your  
organisation's  
potential through  
Deloitte's Training  
Programs*



## Our Trainers

With access to the intellectual capital of Deloitte Internationally, as well as with the vast training experience and expertise of our Business and HR specialists we can fulfil your training and development expectations. Our trainers have delivered and attended a considerable number of training programs that cover all business sectors.

## Our Approach

We do not seek to spoon-feed you with ready-made standard programs. We tailor our programs according to the specific training needs of your organisation. The diagram below provides an overview of the methodology we follow to ensure a return on your training investment:



Our ultimate goal is to develop a lasting relationship with you based on quality and reliability and to become your trusted HR Advisors helping you achieve your long term organisational goals.

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