AI Readiness & Management Framework (aiRMF)

Navigating your AI journey

To implement artificial intelligence (AI) at scale, organizations need to build AI maturity across the enterprise. **Deloitte's AI Readiness & Management Framework** integrates 10 capability areas to achieve enterprise AI readiness and maturity. Deloitte partners with your organization to assess where you are on your AI journey, define your target outcomes, and chart a path forward to achieve your business and mission needs.

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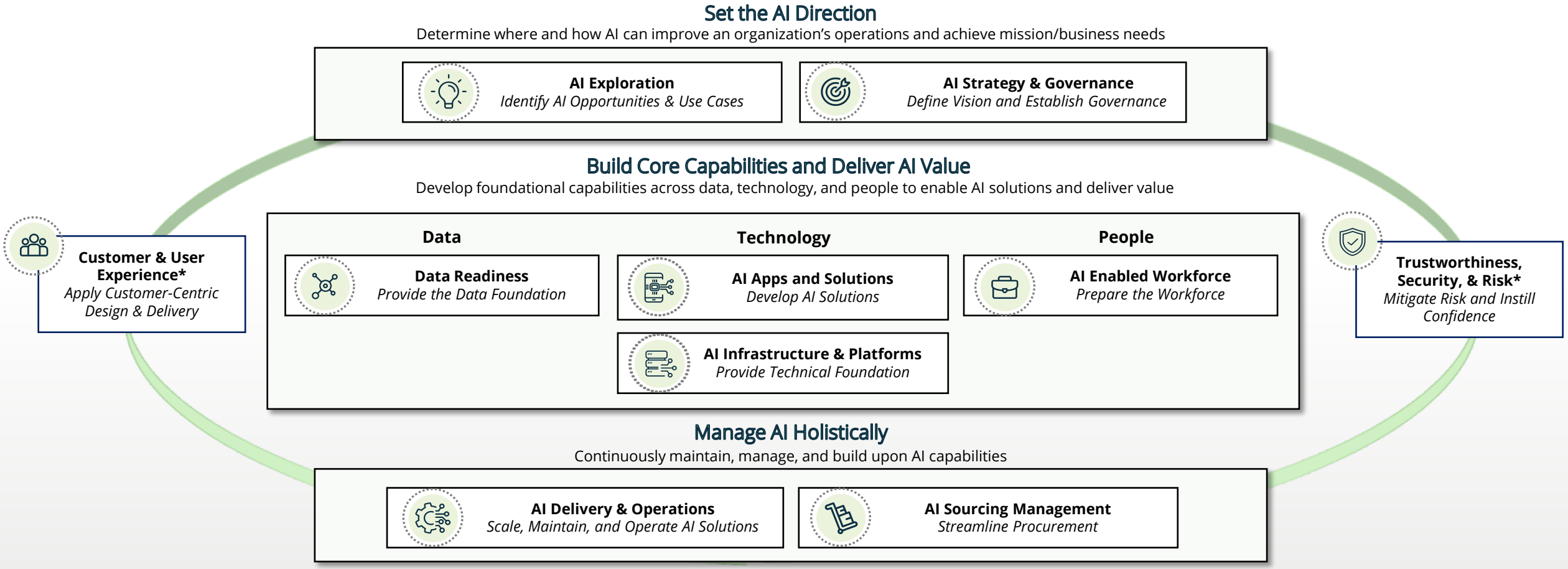
Deloitte's Integrated Approach to AI

Deloitte's **AI Readiness and Management Framework (aiRMF)** is applied across three core functions: 1) Setting the Direction, 2) Building Core Capabilities to Deliver AI Value, and 3) Managing AI Holistically.



**Trustworthiness, Security, & Risk and Customer & User Experience are core to all AI capability areas and should be considered throughout the AI Journey*

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aiRMF Capability Area Descriptions

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AI Exploration
Defined mission and business needs, pin-pointed AI-enabled solutions, and discrete use cases outlining how AI could be applied throughout the organization to achieve desired outcomes.

AI Strategy & Governance
Form a demand-driven strategy factoring the capabilities necessary to implement AI technology responsibly, securely, and consistently across the enterprise through plans, policies, procedures, and program alignment.

Trustworthiness, Security, & Risk
Mitigate risks and comply with AI regulations to create trust and confidence in the technology, while maintaining cybersecurity, the protection of information, and the ethical use of data.

Data Readiness
Provide the foundation for accurate and impactful AI solutions using high-quality, accessible, and labeled data understood and trusted across the enterprise.

AI Delivery & Operations
Scale and maintain AI solutions and processes reliably and efficiently in production.

AI Infrastructure & Platforms
Implement a scalable architecture with the platform and tools needed to provide the speed, capacity, and processing power you need to sustain AI-enabled solutions.

Customer & User Experience
Drive a human-centered AI experience and improve the adoption and value of AI solutions with human-centered design and UI/UX techniques.

AI Apps & Solutions
Implement AI software, models, and products across the organization to modernize, improve performance, reduce total cost of ownership, and accelerate decision-making and workflows for mission-critical challenges.

AI Sourcing Management
Develop a sourcing strategy for effective procurement, oversight, and management of vendor-provided AI solutions and services to meet your outcomes and advance your mission, operations, and technology objectives.

AI Enabled Workforce
Prepare your workforce to integrate AI into their operational processes and determine the talent and skills they need to provide AI oversight and use it responsibly.

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